



Post-Katrina Resource Guide

Resources for assistance for individuals with and without disabilities.

Provided by

Families Helping Families of Greater New Orleans

201 Evans Road, Building ONE, Suite 100

Harahan, Louisiana 70123

504-888-9111 or 800-766-7736

FAX: 888-0246

www.fhfgno.org

email: info@fhfgno.org

Resource Topics:

Housing Information
Cleanup and Gutting Assistance
Utilities
Independent Living Supports
General Info and Assistance/Grants/Vouchers
Food Assistance
Legal Resources
Aging/Elder Care/Caregiver Resources
Assistive Technology Resources
Mental Health/Support Groups/Counseling
Medical/Dental/Optical/Prescriptions/Health
Employment
Children's Services/Child Care/Education
Miscellaneous (including Transportatin)
Disaster Planning and Preparation

HOUSING INFORMATION			
Agency	Contact info	Web info	Additional Info
FEMA Trailer Hotline	888-294-2822		To check trailer status
FEMA Housing Assistance		http://www.fema.gov/hazard/hurricane/2005katrina/katrinahousing.shtm	
FEMA Legal Assistance Hotline	800-310-7029		
FEMA Housing Locator Referral Service	800-762-8740	www.dhronline.org	7a-8p
FEMA Transitional Housing Program	TTY 1-800-462-7585 1-800-621-FEMA (3362).	http://www.fema.gov/hazard/hurricane/2005katrina/katrinatranshousing.shtm Register with FEMA online.	
FEMA To return a trailer	888-294-2822		Tell operator you no longer need the unit and ask to set up a day and time for move out inspection and key return.
FEMA Emergency Shelter Hotline	866-310-7617		For those in FEMA-paid hotels needing emergency shelters.
FEMA Disaster Recovery Centers Jefferson Parish	Westbank Shopping Center, Units 14 & 15 15 West Bank Expressway Gretna, LA 70053 MA Green Shopping Center 7901 Airline Drive Metairie, LA 70003		Hours for both centers: M-Sa, 9a-5p
FEMA Disaster Recovery Centers Plaquemines Parish	Belle Chasse Branch Library 8442 Highway 23 Belle Chasse, LA 70037		M-Sa, 9a-5p

HOUSING INFORMATION			
Agency	Contact info	Web info	Additional Info
FEMA Disaster Recovery Centers St. Bernard Parish	40' x 140' Tent 8101 West Judge Perez Drive Chalmette, LA 70043		M-Sa, 9a-5p
FEMA Disaster Recovery Centers Orleans Parish	New Orleans Public Library 219 Loyola Avenue New Orleans, LA 70112		M-Sa, 9a-5p
HANO (Housing Auth. Of N.O.)	504-670-3300	www.hano.org	Has opened some complexes in Fischer, Guste, Hendee and River Gardens. Iberville being reoccupied in phases
Housing and Urban Development Housing (HUD) Hotline	888-297-8685		Help with housing concerns, 7a-8p daily.
Louisiana Housing Locator		http://www.dhronline.org/index.cfm?statechoice=LA	
Small Business Administration	1-800-659-2955		
Centers for Independent Living		http://www.ilru.org/html/publications/directory/index.html	On-line accessible housing search
Louisiana Independent Living Center	Louis Prejean, SILC Executive Director P.O. Box 94004 Baton Rouge, LA 70804 225-219-7552 TTY: 225-219-7550 FAX: 225-219-7551	EMAIL: louis.prejean@gov.state.la.us	Centers for Independent Living (CILs) are private, nonprofit corporations that provide services to maximize the independence of individuals with disabilities and the accessibility of the communities they live in. Advocacy; Independent living skills training; Information and referral; Peer counseling

HOUSING INFORMATION			
Agency	Contact info	Web info	Additional Info
Resources for Independent Living	Yavonka Archaga 3616 South I-10 Service Road West, Suite 111 Metairie, LA 70001 504-522-1955 or 877-505-2260 TTY: 504-522-1956 FAX: 504-522-1954	http://www.noril.org/ EMAIL: contact@noril.org	
ACORN	1024 Elysian Fields 504-943-0044 to register for services To place home on the ACORN Home Gutting List: 800-239-7379 To receive a copy of the Orleans Parish ordinance: 504-658-1085 Ordinance #26031.		Housing discrimination and housing issues; lead testing; voting info. ORLEANS HOMEOWNERS: Call for brochure with Declaration of Intent to Return so your property won't be demolished. Deadline August 29. Also provides 1 st time homebuyer orientations; free credit reports to members; free help w/post-Katrina benefits for homeowners; free home repair training for women in the 9 th ward; training in construction trades for homes in the lower 9 th ward; constructing affordable housing in the lower 9 th and NO East. Call to register for any of these services.
Habitat for Humanity	504-861-2077 After hours call 861-2059 to become an HFH Homeowner		Call for application.
Armstrong Family Services	504-899-2995		Ask for Ms. Lewis rental assistance for families with children
House of Ruth	504-784-1188 or 1166 Info line 504-366-3921 Apply at 1111 Newton Street, Algiers		Rental assistance

HOUSING INFORMATION			
Agency	Contact info	Web info	Additional Info
Bunkhouse Temporary Housing for Workers:	333 Burgundy Luanne or Rev Tony 504-915-1604		Call for vacancies-- \$110 per week/\$25 deposit
Bunkhouse Temporary Housing for Workers	Aris Avenue in Met. Off Vets behind King Buffet Luanne or Rev Tony 504-915-1604		\$125 per week
Bunkhouse Temporary Housing for Workers	N. Arnoult Rd. Metairie near Lakeside Mall 504-606-4044		60 per week (\$60 deposit)
Road Home Housing Registry	888-ROAD2LA, 888-762-3252	www.louisianarebuilds.info	State housing recovery program
Covenant House	611 N. Rampart 504-584-1111		Temporary Shelter; 16-24 year old men and women
St. Jude	400 N. Rampart St. 504-931-6993		Ask for Sister Beth women only
Jefferson Care Center	1108 Baratavia Blvd. Westbank 504-347-0772		Accepts Families
Ozanam Inn	843 Camp St. 504-523-1184		Meal at 2pm and line up after; Men only overnight shelter only
Baronne Street Housing	2407 Baronne Street 504-269-9311		Family transitional housing; call to make appointment
Common Ground Women's Center	1500 Louisa St. 504-913-9691		
The Greater New Orleans Fair Housing Action Center (GNOFHAC), Hurricane Relief Project	504-596-2100 or 877-445-2100		Help for resolving mortgage difficulties and obtain equitable settlements on their hurricane related insurance claims. ALSO assisting renters and homeowners with housing discrimination complaints.

HOUSING INFORMATION			
Agency	Contact info	Web info	Additional Info
Louisiana Answers		LouisianaAnswers.com	Older adults and persons with disabilities info on supportive services and other resources to help them maintain their lifestyle can locate Louisiana in-home and community based services.
The Road Home	888-ROAD-2-LA 888-762-3252	LouisianaRebuilds.info	Provides financial assistance for homeowners to get back into their homes. Grants up to \$150,000 For homes occupied by homeowners and damaged by Katrina and Rita only. Questions asked will be : name, current address, location of damaged home; contact #; mortgage info; insurance claim status; info about any other disaster assistance
Louisiana Rebuilds	877-527-3284	LouisianaRebuilds.info	Rebuild homes, lives and communities; also has a call center 24 hrs per day English, Spanish, Vietnamese and Chinese several dialects. Services resources support networks for rebuilding
Hurricane Housing.org	Survivor Hotline: 1-866-861-8890		
General Info		http://katrina.louisiana.gov/	
American Institute of Architects' N.O. Chapter	504-525-8320	www.aianeworleans.org	Free or reduced fee service Pairing architects with residents looking to rebuild
Home Maintenance & Repairs - Quality Home Repair	504-828-4358		Elderly Services
Home Maintenance & Repairs - Safe Harbor-St. Charles Council on Aging LA	985-783-6683		Elderly Services
Home Maintenance & Repairs - Volunteers of America,	504-245-1145		Elderly Services

HOUSING INFORMATION			
Agency	Contact info	Web info	Additional Info
Home Maintenance & Repairs- Jefferson Parish Comm Devel Home Resources LA	504-736-6262		Elderly Services

CLEANUP AND GUTTING ASSISTANCE			
Agency	Contact info	Web info	Additional Info
Catholic Charities Operation Helping Hands	504-895-5439		
Common Ground Distribution Center	1610 Pauline St. At N. Claiborne and Lower 9 th Word at Deslonde and N. Derbigny 504-913-9691		
Building Better Communities	800-957-3563		
Rebuilding Hope in N.O.	504-717-7380		
Castle Rock Church	1529 Oretha Castle Haley 523-5556		Central City area only
Samaritan's Purse	2301 Belle Chasse Hwy Gretna 504-940-7654		Come in to fill out application
New Orleans Demolition Requests	504-658-4290		If property damaged over 50%.
Orleans Debris Pick up Hotline	877-286-6531 or 504-658-2299 or 311		
Jefferson Parish Debris Pick up	888-376-2220 or 985-359-3017	Or email ceres@rtconline.com	
St. Tammany Parish Debris Pickup	985-898-2323		Call from 8am-4:30p and info will be forwarded to Shaw Group
Debris pickup-Along Interstate Hwys.	985-375-0100		State Dept. of Transportation and Development
United Methodist Uptown Storm Relief Station	2023 Simon Bolivar 504-571-1978		Apply for clean-up, gutting and rebuild assistance
New Orleans Demolition Requests	504-658-4290, 4200 866-607-2472	www.cityofno.com	If property damaged over 50%
World Hope Corps	504-469-4611		Debris/tree removal for those w/o flood insurance

CLEANUP AND GUTTING ASSISTANCE			
Agency	Contact info	Web info	Additional Info
World Hope Corps	504-469-4689		Free Drywall/Insulation for Elderly/Disabled Homeowners w/o Flood Insurance
Helping Hands	504-895-5439		Clean-up
Repairs on Wheels	504-245-1145		Seniors only
Orleans Parish Home Demo at Government Expense	877-286-6431 504-658-2299 311		
LIHEAP The Low Income Home Energy Assistance Program (LIHEAP)		The following list contains contact information for each Louisiana parish: http://www.lhfa.state.la.us/downloads/energy/liheapdir.pdf	Assists low-income households, particularly those with the lowest incomes and disproportionately highest energy costs to meet their home energy costs, by making payments directly to energy suppliers.

UTILITIES			
Agency	Contact info	Web info	Additional Info
Hazel Hurst & Dorothy Watson Community Center	504-838-4277 or 504-736-6480		
Jefferson Residents Total Community Action	504-309-6707		
Total Community Action	504-309-6707, 6708, 6709, 6713 or 6715		Utility Assistance (call for appointment)
Orleans Residents/Entergy	800-368-3749		
N.O. Sewerage & Water	504-529-2837		
Atmos Energy	800-621-1867		
Cox	504-304-8444		
Bellsouth	877-737-2478		
Cleco	800-622-6537		
LIHEAP The Low Income Home Energy Assistance Program (LIHEAP)		contact information for each Louisiana parish: http://www.lhfa.state.la.us/downloads/energy/liheapdir.pdf	Assists low-income households, particularly those with the lowest incomes and disproportionately highest energy costs to meet their home energy costs, by making payments directly to energy suppliers.

INDEPENDENT LIVING SUPPORTS			
Agency	Contact info	Web info	Additional Info
Centers for Independent Living		http://www.ilru.org/html/publications/directory/index.html	Directory to access supports for people with disabilities across the nation
Resources for Independent Living	3616 S I-10 Service Road W., Suite 111 Metairie, LA 70001 504-522-1955 877-505-2260 TTY 504-522-1956 Fax 504-522-1954 11931 Industriplex Blvd Suite 200 Baton Rouge, LA 70809 225-753-4772 TTY 225-753-4831 Fax 225-753-4831		Office Hours both locations: M-F, 8a-4:30p
Easter Seals Equipment Loan Program	Call local office for application 305 Baronne Street Suite 400 N.O. LA 70112-1617 FAX 504-523-3465 More info 504-523-7325 or 800-695-7325	Louisiana.easterseals.com	Loan of durable medical equipment to individuals with disabilities who have no other resources to obtain equipment; goal is to provide any individual with a disability equipment to promote mobility, communication and greater independence

GENERAL INFO AND ASSISTANCE/GRANTS/VOUCHERS			
Agency	Contact info	Web info	Additional Info
American Red Cross	800-229-8191	http://www.redcross.org/	Provides direct casework services for case management of hurricane victims, includes health, mental health, employment services, housing, benefit eligibility and more, referral services and follow-up, special attention to unmet needs caused by Katrina.
American Red Cross	866-GET-INFO (438-4636)		Inquiries regarding disaster Assistance
American Red Cross Training	800-229-8191	www.arcno.org	Training and prep classes for hurricane season
Helping Hands Recovery Reference Book		http://www.mofo.com/about/Katrina.pdf	216 pages in pdf format.
State Councils on Developmental Disabilities		http://www.acf.dhhs.gov/ebrochure/index.htm	
National Council on Disability		http://www.icdri.org/News/NCD_Katrina.htm	
Salvation Army Katrina Recovery Center	504-835-7220		8a-4:30p by appointment only
Social Security Administration	1515 Poydras St. Suite 1510 800-772-1213 800-325-0778 (TTY)	http://www.socialsecurity.gov/emergency	
United States Postal Service	800-275-8777		For relocation of mail
United Way (Katrina referral Line)	211 In Texas: 888-312-4567	http://www.211.org	Nationwide resource referral line for information regarding Katrina/Rita, housing, etc.

GENERAL INFO AND ASSISTANCE/GRANTS/VOUCHERS

Agency	Contact info	Web info	Additional Info
United Way and VIALINK	211 800-749-2673		Call center for people with needs, questions or offers of help
Hurricane Katrina Information for People with Medicare and Medicaid	800-633-4227 Medicare Temp Medicaid enrollment call 888-342-6207	http://www.cms.hhs.gov/katrina/	
Metropolitan Human Services District	504-568-6686 866-249-0662		See Mental Health section in this guide for full listing of offices
Jefferson Parish Human Services District	3300 West Esplanade Avenue, Suite 208 Metairie, LA 70002 504-838-5357 FAX 504-838-5400		
Community Action Agency (Plaquemines Parish)	479 F. Edward Hebert Boulevard P.O. Box 399 Belle Chasse, LA 70037 504-297-5404 FAX: 504-394-2380		M-F 8a-4:30p Public agency serves as the official provider of services to low income, economically disadvantaged elderly and disabled residents of Plaquemines Parish. The targeted group has been provided with services such as: USDA Commodities, Weatherization Assistance, Energy Assistance, Emergency Food & Shelter Programs Utility, Rent & Mortgage Assistance, Emergency Assistance to Fire Victims, Disability Ramps, Public Transportation, and Emergency Food Boxes.

GENERAL INFO AND ASSISTANCE/GRANTS/VOUCHERS

Agency	Contact info	Web info	Additional Info
Office of Citizens with Developmental Disabilities	866-783-5553		
LA Developmental Disabilities Council	P.O. Box 3455 Baton Rouge, LA 70821-3455 225-342-6804 800-922-DIAL TDD225-342-5704 FAX 225-342-1970	www.laddc.org and www.katrina-la.net	
Louisiana Spirit Hurricane Recovery	866-891-2210		Emotional support; information, referral, education services, help with rebuilding social networks and natural support systems, assistance developing your personal recovery plan.
Office of Vital Records (to retrieve birth certificates)	1855 Ames Blvd Algiers, LA (West Bank) 504-349-8855 or 111 N. Causeway Boulevard Metairie, LA (East Bank) 838-5100		To retrieve birth certificates
Advocacy Center	1010 Common St. Suite 2600, New Orleans, LA 70112 800-960-7705	http://www.advocacyla.org/	People w/disabilities, Sr. citizens.

GENERAL INFO AND ASSISTANCE/GRANTS/VOUCHERS

Agency	Contact info	Web info	Additional Info
<p>Family Service- Family Recovery Corps</p>	<p>504-421-8513 or 504-361-0926</p>		<p>For families with children. Individual case management, family needs assessment, 4-Month Recovery Plan development; Employment/Career assistance Agency referrals; Emergency assistance (<i>funds are limited</i>) Possible assistance for living exp. (2 month max, transportation, childcare, job training and development, out-patient substance abuse treatment, and mental health Who Qualifies? <input type="checkbox"/> Families with minor dependent children (pregnant women in their 6th month of pregnancy who meet the income and hurricane affected requirements may also qualify) <input type="checkbox"/> Families w/household income less than 200% of the federal poverty guidelines <input type="checkbox"/> Families displaced/affected by Katrina or Rita (if your family is living in its pre-hurricane residence and living in substandard housing conditions, you may qualify for assistance)</p>
<p>Louisiana Family Recovery Corps</p>	<p>339 Florida Street, Suite 200 Baton Rouge, Louisiana 70801 Phone 225-381-3915 Fax 225-381-3916 Greater N.O. Area: 504-304-8260 ext. 226</p>	<p>E-Mail: Providers@RecoveryCorps.org</p>	

GENERAL INFO AND ASSISTANCE/GRANTS/VOUCHERS

Agency	Contact info	Web info	Additional Info
Kingsley House- Family Recovery Corps	504-523-6221 New Orleans area 504-304-8260 ext. 226		For families with children. Individual case management, family needs assessment, 4-Month Recovery Plan development; Employment/Career assistance Agency referrals; Emergency assistance (<i>funds are limited</i>) Possible assistance for living exp. (2 month max, transportation, childcare, job training and development, out-patient substance abuse treatment, and mental health Who Qualifies? <input type="checkbox"/> Families with minor dependent children (pregnant women in their 6th month of pregnancy who meet the income and hurricane affected requirements may also qualify) <input type="checkbox"/> Families w/household income less than 200% of the federal poverty guidelines <input type="checkbox"/> Families displaced/affected by Katrina or Rita (if your family is living in its pre-hurricane residence and living in substandard housing conditions, you may qualify for assistance)
Odyssey House- Katrina Aid Today	504-270-7155 or 504-821-9211		Working with any individuals
Loyola Corps	504-864-7943	Corps@loyno.edu	Resources to assist in the recovery needs of a business or agency in a range of areas
Lighthouse for the Blind	504-899-4501		

GENERAL INFO AND ASSISTANCE/GRANTS/VOUCHERS

Agency	Contact info	Web info	Additional Info
Volunteers of America-Family Recovery Corps	504-485-0147		For families with children. Individual case management, family needs assessment, 4-Month Recovery Plan development; Employment/Career assistance Agency referrals; Emergency assistance (<i>funds are limited</i>) Possible assistance for living exp. (2 month max, transportation, childcare, job training and development, out-patient substance abuse treatment, and mental health Who Qualifies? <input type="checkbox"/> Families with minor dependent children (pregnant women in their 6th month of pregnancy who meet the income and hurricane affected requirements may also qualify) <input type="checkbox"/> Families w/household income less than 200% of the federal poverty guidelines <input type="checkbox"/> Families displaced/affected by Katrina or Rita (if your family is living in its pre-hurricane residence and living in substandard housing conditions, you may qualify for assistance)
VOA of New Orleans	320 Old Hammond Hwy #300 Metairie LA 504-832-1644		
Catholic Charities of New Orleans	1000 Howard Ave #1200 New Orleans LA 504-523-3755		
Jewish Family Services	3330 Esplanade Ave #600 Metairie LA 504-831-8475		
In This Together, Inc.	504-962-3245		HIV Case management services

GENERAL INFO AND ASSISTANCE/GRANTS/VOUCHERS

Agency	Contact info	Web info	Additional Info
American Red Cross	800-229-8191	http://www.redcross.org/	Provides direct casework services for case management of hurricane victims, includes health, mental health, employment services, housing, benefit eligibility and more, referral services and follow-up, special attention to unmet needs caused by Katrina.
State Licensing Board for Contractors	225-765-2301	www.lslbc.louisiana.gov	
Operation HOPE			Free Financial counseling and services via telephone re: banking, credit, debt, insurance budgets and other issues.
Belle Chasse Disaster Recovery Center (DRC) (Reopened)	Belle Chasse Branch Library 8442 Hwy. 23 Belle Chasse	Helpline at 1-800-621-3362 Hearing-or speech-impaired individuals may call 1-800-462-7585 6 a.m. to midnight, M-Su	9 a to 5 p, M-F Reps of state and federal agencies, as well as customer service Reps from SBA on hand to answer questions and provide recovery information. No cash, checks, debit cards or vouchers are distributed at Disaster Recovery Centers. Centers are for dissemination of information to assist in victim recovery. Written materials re: programs are also available to individuals and business owners

GENERAL INFO AND ASSISTANCE/GRANTS/VOUCHERS

Agency	Contact info	Web info	Additional Info
National Flood Insurance Program		www.floodsmart.gov	For frequently asked questions
Federal Deposit Insurance Corporation	877-275-3342		Info on accessing bank accounts, lost records, ATM cards, direct deposits or reaching your bank
OperationHOPE	888-388-HOPE	www.operationhope.org	Free financial counseling and services via phone re: banking, credit, debt, insurance, budgets and other issues. Disaster preparedness documents available
Family Resources of New Orleans	817 N. Claiborne 504-822-8520	www.familyresourcesofno.org	Community housing resource center, including pre and post purchase counseling, foreclosure prevention, credit rehabilitation and first-time home buyer training
St. Bernard Project	202-431-3443	www.stbernardproject.org	Adopt a Family Network Helps families return/rebuild by helping with costs by connecting them with donors around the country. Funds costs related to rebuilding tools/supplies; home furnishings and clothing/tools for employment/transportation needs/educational needs of children. Also has a Tool Co-op and grants to teachers
La Domestic Violence State Hotline	888-411-1333		
YWCA Battered Crisis Line	504-486-0377		

FOOD			
Agency	Contact info	Web info	Additional Info
Second Harvest	800-771-2303 504-734-1322	www.secondharvest.org	
Food Stamp Office	2235 Poydras Street Poydras at Galvez		Child Support Enforcement office M-F Hotline 888-524-3578
Catholic Charities Food Pantry	1920 Clio Street 504-581-4987		M-F 9-1
Celebration Church	2001 Airline Hwy		
Castle Rock Community Church	1529 Oretha Castle Haley		9a-5p
Ozanam Inn Food Pantry	843 Camp Street 504-523-1184		Programs for men M-Sun (lunch) 6am (Breakfast/ shower) 6pm sandwiches
DRAGON'S CAFE. St. George Episcopal Church	4600 St. Charles Avenue, 504-899-2811		Hot meals, TH and F 4p-6p
City Park Good News Camp			Next to Tad Gormley Stadium M-Sun Lunch 11:30-1pm Dinner 5:30-7:00, free food, clothes, employment opportunities
Plaquemines Council on Aging	To have meals delivered to your home contact Yvette Glass, Council on Aging 504-415-7274; Council member District 9 Joe Clark, 504-534-2626; or Luke Ippoliti of Emergency Communities, 917-860- 0432.		Throughout Plaquemines Parish to anyone over 60 years of age on July 31, 2006. Three meals per day will be provided.
Baker Food Bank	225-774-2140		
New Iberia Food Warehouse	337-373-2164		
Baton Rouge Food Bank	225-359-9940		
Alexandria Food Bank	318-445-2773		
2nd Harvest Alexandria	318-443-2510		

FOOD			
Agency	Contact info	Web info	Additional Info
Community Christian Concern, Slidell	985-646-0357		
Watson Center, Metairie	504-736-6480		
The Samaritan Center, Mandeville	985-626-4457		
Sovereign Grace Fellowship, Slidell	985-643-8215		
St. Vincent Depaul Society, N.O.	504-945-8750		
Kenner Food Bank	504-468-7204		
Kenner Cares	504-468-7823		
Lincoln Manor, Kenner	504-468-7598		
Hazel Hurst Center, Eastbank Jefferson	504-838-4277		
Good Samaritan Services Bridge City, Jeff	504-342-1900		
Food Bank Commodities/St. Vincent Depaul, Marrero	504-347-1507		
Food Bank	985-893-3003		
Food Bank, Kenner	504-468-7220		
Feed The Hungry, N.O.	504-524-2959		
Covington Food Bank/St. Vincent Depaul, Covington	985-893-3003		

LEGAL RESOURCES/DISPUTE RESOLUTION/ARBITRATION/MEDIATION			
Agency	Contact info	Web info	Additional Info
Advocacy Center	800-960-7705	email: advocacycenter@advocacyla.org	They may also be able to assist with community placement (versus nursing home), accessible transportation, accessible shelters, subsidized housing, and access to emergency program and benefits for persons with disabilities.
LA State Bar Assn Young Lawyer's Division	800-310-7029		In collaboration w/FEMA provides legal counseling and referrals to residents, 8a-8-p M-Sa Staff or volunteer attorneys answer questions or put callers in touch with legal aid or pro bono lawyers in area.
New Orleans Legal Assistance	504-529-1000 for Orleans, East Bank Jefferson, St. Bernard and Plaquemines 504-340-1381 for W.Bank Jefferson and St. Charles 985-893-0076 for St. Tammany and Washington Parishes	www.lawhelp.org/la and www.nolac.org	Free legal aid to low-income individuals. Also provides collaborative project to help low-income individuals gain clear title to Katrina-damaged homes. Call for appointment.
Louisiana Bar Association Disaster Legal Services	800-310-7029		
From the Lake to the River	866-NOLA-AID	http://www.fromthelaketotheriver.org/	The Coalition serves as a contact point and clearinghouse for legal information designed to assist Hurricane Katrina victims (wherever they may be located). In addition, we serve as a watchdog and oversight group to ensure that public and private resources are distributed on an equitable basis
Louisiana Help.org/LA		http://www.lawhelp.org/LA/	Learn about your rights, how to help yourself with a legal problem, and where to find free legal aid, courts, and community services
Katrina Legal Resources		http://www.katrinalegalaid.org/	

LEGAL RESOURCES/DISPUTE RESOLUTION/ARBITRATION/MEDIATION			
Agency	Contact info	Web info	Additional Info
The Greater New Orleans Fair Housing Action Center (GNOFHAC), Hurricane Relief Project	504-596-2100 or 877-445-2100		Assisting renters and homeowners with housing discrimination complaints. Help for resolving mortgage difficulties and obtain equitable settlements on their hurricane related insurance claims.
Hurricane Relief Fraud Hotline	866-720-5721	Katrinafraud@dodig.mil	Report fraud, waste, abuse or mismanagement involving hurricane relief funds or operations
LA Atty. General's Office Consumer protection	800-351-4889		
Probation and Parole Division LA State Dept of Public Safety/Corrections	3d Floor, 731 St. Charles Avenue Jefferson: 504-568-8877 New Orleans 504-568-8819 St. Bernard 504-568-4956		Adult metro offices
New Orleans Legal Assistance (an office of Southeast Louisiana Legal Services)	1010 Common, Suite 1400A New Orleans, LA 70112-2635 504-529-1000 Fax: 504-529-1009	http://www.nolac.org	<i>Parishes Served:</i> Jefferson, Livingston, Orleans, Plaquemines, St. Bernard, St. Charles, St. Helena, St. Tammany, Washington <i>Case Types:</i> Adoption, Bankruptcy, CED, Consumer, Custody, Dissolution of Marriage, Domestic Violence, Education, Employment, Health, Housing, Individual Rights, Public Benefits, Real Estate, Wills and Estates
The Pro Bono Project	615 Baronne Street, Suite 201 New Orleans, LA 70113 504-581-4043 Fax: 504-566-0518	http://www.probono-no.org/	<i>Parishes Served:</i> Jefferson, Orleans, St. Bernard, Tammany, Washington <i>Case Types:</i> Adoption, Bankruptcy, CED, Consumer, Custody, Dissolution of Marriage, Housing, Individual Rights, Juvenile, Public Benefits, Real Estate, Torts, Wills and Estates, Elder Law, Homeless Advocacy

LEGAL RESOURCES/DISPUTE RESOLUTION/ARBITRATION/MEDIATION			
Agency	Contact info	Web info	Additional Info
Southeast Louisiana Legal Services	1200 Derek Drive, Suite 100 Hammond, LA 70403 985-345-2130 800-349-0886 Fax: 985-345-2686		<i>General Phone: Parishes Served:</i> Jefferson, Livingston, Orleans, Plaquemines, St. Bernard, St. Charles, St. Helena, St. Tammany, Washington <i>Case Types:</i> Adoption, Bankruptcy, CED, Consumer, Custody, Dissolution of Marriage, Domestic Violence, Education, Employment, Health, Housing, Individual Rights, Public Benefits, Real Estate, Wills and Estates
Louisiana State Bar Association Access to Justice Program	601 St Charles Ave New Orleans, LA 70130 504-566-1600 Fax: 504-566-0930	<i>Web Site:</i> http://lsba.org	
Fair Housing Action Center	938 Lafayette #413, N.O. 504-596-2100		
La Dept. of Insurance Consumer Hotline	800-259-5300		
National Insurance Consumer Helpline	800-942-4242		
Orleans Parish Criminal Sheriff's Elderly Assistance Office	504-827-6754		
Southeast LA Legal Services,	2100 N. Hwy, 190#B, Covington 800-891-0076		
Southeast LA Legal Services	Hammond 985-345-2130		
Westbank Jefferson/St. Charles Legal Assistance	504-340-1381		
Low-cost or no-cost legal services search engine		http://www.lawhelp.org/LA/StateDirectory.cfm	

LEGAL RESOURCES/DISPUTE RESOLUTION/ARBITRATION/MEDIATION			
Agency	Contact info	Web info	Additional Info
ABA Disaster Legal Services Hotlines:	Alabama: 1-800-354-6154 Louisiana:1-800-310-7029 Mississippi: 1-866-255-4495 Texas: 1-800-504-7030 State Bar of Texas/Houston Volunteer Lawyers Program		
Louisiana Department of Insurance	800-259-5300 or 225-342-5900	www.lidi.state.la.us	Consumer Hotline
American Arbitration Association	800-426-8792	www.adr.org	Program to address insurance claim disputes between insureds and providers
National Flood Insurance Program		www.floodsmart.gov	For frequently asked questions
Attorney General's Office- Consumer Protection Division	800-351-4889		

AGING AND ELDER CARE SERVICES/CARE GIVER RESOURCES			
Agency	Contact info	Web info	Additional Info
Eldercare Locator	800-677-1116		To find Area Agencies on Aging and Title VI programs across the country
Care for Elders (Houston)	713-685-6506	http://careforelders.org/	Partnership of 85 organizations and 11 individual members whose mission is to improve the care and services provided to vulnerable older adults and family caregivers in Harris County, Texas through collaborative problem solving and strategic planning that involves consumers, providers, funders, and other major stakeholders of the long-term care system.
New Orleans Council on Aging	2020 Jackson Ave. 504-520-8471		M-F 8a-4p providing Citywide senior center, Utility assistance, homemaker services. Dental services M&W 9am-2-m
Jefferson Council on Aging	504-888-5880		
Kingsley House	1600 Constance St 504-523-6221		Senior Center and Adult Day Health Center M-F 9a-2p
Mercy Endeavors Senior Center	1017 St. Andrew St. 504-568-0607		M-F 9a-1p
Advocacy Center	225-925-8884 or 800-960-7705	Advocacyworks.org	Individuals w/ disabilities and seniors legal assistance.
Jefferson Council on Aging, inc. Senior Employment Services	P.O. Box 73769 Metairie, LA 70033-3769 6640 Riverside Drive Suite 140, Metairie, LA 70003 504-888-5880 800-635-1437 504-887-6381 FAX Fax: 504-888-5887 TTY (504) 734-0997	www.jcoa.net Mr. Michael F. Edwards, Director medwards@jcoa.net LeslieAnn Cioti ADRC@jcoa.net	
Uptown Sheperds Center	921 S. Carrolton Ave 504-314-0300		8:30a-2p Senior activities center

AGING AND ELDER CARE SERVICES/CARE GIVER RESOURCES			
Agency	Contact info	Web info	Additional Info
AARP	822-2671		55 & over
Elderly Protection	800-259-4990 800-677-1116		
Easter Seals Equipment Loan Program	Call for application 305 Baronne Street, Suite 400 N.O. LA 70112-1617 504-523-7325 800-695-7325 FAX 504-523-3465	Louisiana.easterseals.com	Loan of durable medical equipment to individuals with disabilities who have no other resources to obtain equipment; goal is to provide any individual with a disability equipment to promote mobility, communication and greater independence
Association of Blind Citizens Assistive Technology Fund		All applications must be submitted via e-mail. Email apps to atf@blindcitizens.org	Provides funds to cover 50% of the retail price of adaptive devices or software. Products covered must retail for a minimum of \$200 with a maximum retail of \$6,000. Persons eligible to apply must have a family income less than \$50,000 and cash assets less than \$20,000. Applicants must be legally blind and a resident of the United States to qualify. Applications must be submitted by June 30th and December 31st for each grant period (two per year).
Louisiana Answers	800-635-1437	www.LouisianaAnswers.Com	Information for Seniors
Orleans Parish Criminal Sheriff's Elderly Assistance Office	504-827-6754		
St. Tammany Ombudsman	985-892-0377		
Senior Health Insurance Info Proram	800-259-5301		
Elder Abuse Hotline	800-259-4990		
Volunteers of America- Elderly Protective Services	320 Hammond Hwy #300 Metairie 504-832-1644		
Elder Abuse –St. Tammany	800-349-0886		

AGING AND ELDER CARE SERVICES/CARE GIVER RESOURCES			
Agency	Contact info	Web info	Additional Info
Elder Abuse-Tangipahoa/Washington Parishes	800-533-1297		
Aging Parents		www.agingparents.com	
Am. Assn. of Retiered Person-AARP		www.aarp.org/indexes/health.html#caregiving	
Careplanner		www.careplanner.org	
Children of Aging Parents		www.caps4caregivers.org	
Family Caregiver Alliance		www.caregiver.org	
Johnson & Johnson Caregiver website		www.strengthforcaring.com	
National Assn. for Home Care & Hospice		www.nahc.org	
National Family Caregivers Association		www.nfcarcares.org	
Medicare Basics: A Guide for Caregivers		www.medicare.gov/publications/pubs/pdf/11034.pdf	
The Well Spouse Foundation		www.wellspouse.org	
Catch-a-cab	504-831-8475		
Jefferson Council on Aging	6640 Riverside Drive #140, Metairie 504-888-5880		
Jefferson Transit Half Fare Cards-Eastbank	118 David Drive Metairie 504-818-1077		
Jefferson Transit Half Fare Cards-Westbank	90 1 st St. Gretna 504-367-7433		
La Transit-Tangipahoa	985-345-5000		
Medicaid Transportation	800-836-9587		

AGING AND ELDER CARE SERVICES/CARE GIVER RESOURCES			
Agency	Contact info	Web info	Additional Info
MITS Jeffersn Transit/paratransit Service	320 Lime Street Metairie 504-889-7156		
St. Charles Council on Aging-Van Transport	626 Pine St., #A 985-783-6683		
St. Tammany Rural Transportation Program	985-327-0185		
Sunrise Transportation Services	985-898-6362		

ASSISTIVE TECHNOLOGY RESOURCES			
Agency	Contact info	Web info	Additional Info
U.S. Society of Augmentative and Alternative Communication		http://www.ussaac.org	
Easter Seals Equipment Loan Program	305 Baronne Street Suite 400 N.O. LA 70112-1617 504-523-7325 800-695-7325 FAX 504-523-3465	Louisiana.easterseals.com	Call application for loan of durable medical equipment to individuals with disabilities who have no other resources to obtain equipment; goal is to provide any individual with a disability equipment to promote mobility, communication and greater independence
LATAN	225-925-9500 800-270-6185	If you need of equipment, call 800.270.6185 or in Baton Rouge 925.9500, or email cpourciau@latan.org . To donate equipment, please contact Clara Pourciau at cpourciau@latan.org or 225.925.9500 or Mitch Iddins at middins@nhilc.org or 318.671.8131, ext 113.	AT Loan Program-affordable alternative in assistive technology financing; reduced-interest, extended term loans available to qualified borrowers to purchase AT to improve independence and productivity.

MENTAL HEALTH/COUNSELING/SUPPORT GROUPS			
Agency	Contact info	Web info	Additional Info
Metropolitan Human Services District	<p>Central City Behavioral Health Clinic 2221 Philip Street, NO 504-568-6686</p> <p>Chartres Pontchartrain Behavioral Health Clinic 719 elysian Fields Av. NO (504) 942-8101</p> <p>Plaquemines Behavioral Health Clinic 3708 Main St., Belle Chasse 504-393-5624</p> <p>Algiers Fischer Community Clinic 4422 Gen. Meyer Av. N.O. 504-210-7611</p> <p>Tulane Medical Clinic @ Covenant House 611 N. Rampart St, N.O. 504-584-1100</p> <p>Metro. Human Services District Division for Dev. Disabilities 1010 Common St., N.O. 504-599-0245</p> <p>For info: 504-568-6686 or 866-248-0662</p> <p>After hours cope line 800-749-2673</p>		Services for addictive disorders, developmental disabilities and mental health treatment. Several locations, see contact info

MENTAL HEALTH/COUNSELING/SUPPORT GROUPS			
Agency	Contact info	Web info	Additional Info
Jefferson Parish Human Services District	3300 West Esplanade Avenue, Suite 208 Metairie, LA 70002 504-838-5357 FAX 504-838-5400		
National Center for Post-Traumatic Stress Syndrome.		http://www.ncptsd.va.gov/topics/katrina.html	Fact Sheets, Web links to the CDC and others, information on How to Help, information for military persons and vets, and more
United Healthcare 24-hour toll-free crisis hotline	866-615-8700		Available to anyone in the Gulf Coast region affected by the storms, regardless of their health insurance provider. Available 24 hours a day, seven days a week for as long as necessary, individuals can call with questions about health, mental health, financial and legal concerns. This includes persons who have lost medications or who have a short supply of prescriptions
Crisis Counseling/Info and Referral for Mental Health/ Substance Abuse	866-773-4243		
Adolescent Group Therapy Ochsner Clinic Dept. of Psychiatry	1514 Jefferson Highway 504-842-5998		Wed. Afternoons 4pm-5pm; 12 wk minimum commitment; \$35 per session covered by most insurance; located in Brent house 4 th floor. Males and females ages 13-17; for issues such as depression, anxiety, ADHD, relationships, self-esteem, anger, substance abuse/addiction, stress, grief and loss and more.
Psychiatric Pavilion-New Orleans	504-210-0460		Specializes in inpatient and outpatient geriatric psychiatry.
NAMI of Texas	800-633-3760		

MENTAL HEALTH/COUNSELING/SUPPORT GROUPS			
Agency	Contact info	Web info	Additional Info
Houston Area Mental Health Information		http://hcpc.uth.tmc.edu/local_mental_health_info.htm	
Tulane University Referral Hotline for Mental Health Issues related to Katrina	800-273-8255		Adults and children
Mercy Family Center	504-838-8283 (Metairie) 985-727-7993 (N.Shore)	Email@mercyfamilycenter.com or visit: www.mercyfamilycenter.com and click on "New Patient"	Outpatient behavioral and mental health services for infants, children, adolescents and families. (Now affiliated with the LSU Division of Infant, Child and Adolescent Psychiatry).
Cope Line/Crisis Counseling	800-749-2673		
Alcoholics Anonymous	504-779-1178		Call for meeting times/locations
Canon Hospice	504-818-2723		Free grief and loss support services. Call Peter Drago
Catholic Charities Counseling Solutions	504-835-5007		
Catholic Charities Project SAVE (Stop Abuse Through Victim Empowerment)	504-310-6872 1000 Howard Avenue, Ste. 200		
Domestic Violence/ Individual and Group Counseling	Metropolitan Center- 504-837-5400		
Domestic Violence/ Individual and Group Counseling	Crescent House 504-8666-7481		
Central City Mental Health Clinic	504-568-6650 2221 Phillip Street		
Chartres Mental Health Center	504-942-8358 719 Elysian Fields		
Central City at NOAH-Children's Mental Health Clinic	504-897-4741 or 504-896-4918 210 State Street		Algiers Clinic: 432-8965

MENTAL HEALTH/COUNSELING/SUPPORT GROUPS			
Agency	Contact info	Web info	Additional Info
Depression and Bipolar Support Alliance	Tulane-Lakeside Hospital 4700 I-10 Service Rd. Metairie	www.dbsaneworleans.org	Meets 1 st and 3 rd Tues. Of each month 7:30pat Tulane-Lakeside Hosp. Enter @ Urgent Care and go to the cafeteria.
Family Services	East Bank 504-733-4031		West Bank 504-361-0926
First Baptist Church Of New Orleans	5290 Canal Blvd. 504-482-5775		Free crisis counseling for those affected by Katrina
Trinity Counseling Center	504-522-7557 2108 Coliseum Street		Sliding Scale Fee
Hope Coalition of America	888-388-HOPE (4673)		Financial Counseling
Drop-in Center Youth Counseling	1428 N. Rampart 504-650-2223		Ages 14-23
New Orleans Center for Addictive Disorders	1614 Oretha Castle Haley 504-568-0205		
St. Matthews United Methodist Church	504-888-1155 6017 Camphor, Metairie, LA 70003		6:30pm every Wednesday
Office of Mental Health	225-922-2700 225-925-1906		If you are a displaced resident of Louisiana and are in need of mental health medication or services
US Dept. of Health and Human Services.	800-789-2657		Confidential help line for hurricane survivors
National Suicide Prevention Crisis counseling hotline	800-273-8255		
Greater New Orleans mental Health and Resilience task force		Info on community resources and meetings: email NOMHRsubscribe@yahogroups.com	Group of public and private behavioral health partners working on post-Katrina mental health

MENTAL HEALTH/COUNSELING/SUPPORT GROUPS			
Agency	Contact info	Web info	Additional Info
New Orleans Forensic Center	Dr. Jeffrey Rouse 504-658-9660		Psychiatrist available to process requests for orders of protective custody allowing emergency psychiatric evaluations for individuals suffering from mental illness/substance abuse.
T.E.C. Counseling and Training Center at Our Lady of Holy Cross College	4123 Woodland Drive Algiers 504-398-2168		Counseling services M-TH 11a-8pm
Obsessive Compulsive Disorder Group	Multi-Media Center DePaul/Tulane Behavioral Health Center 1040 Calhoun Street		Meets 1 st Th of each month 5:30-7pm
Grief Resources Center	1221 S. Clearview Pkwy Call Peter at 504-818-2723		Free of charge; bereavement support group sponsored by Canon Hospice. Meets 1 st and 3d Tuesdays of the month 4:30p-6:30p
Down Syndrome Association of Greater New Orleans	P.O. Box 748 Destrehan, LA 70047 504-251-8953	www.dsagno.org or email kscallan@dsagno.org	Support, info and resources for families of children and adults with Down syndrome and other cognitive disabilities. Open to parents of children with all disabilities, all ages.
CHADD: Children and Adults with Attention Deficit/Hyperactivity Disorder	Louisiana Capital Area CHADD Tel: (225) 261-0613 Baton Rouge Louisiana Northshore CHADD Tel: (985) 898-0062 Covington Northshore CHADD Bayou Region CHADD Tel: (985) 872-0945 Houma		

MENTAL HEALTH/COUNSELING/SUPPORT GROUPS			
Agency	Contact info	Web info	Additional Info
East Jefferson General Hospital Support Groups Bosom Buddies I Can Cope-Cancer Leukemia, Lymphoma, Myeloma Look Good, Feel Better-Cancer Man to Man-Prostate Cancer	504-456-5000		
East Jefferson General Hospital Support Groups Caregiver Support Group Grief Support Group Senior Support Groups	504-454-4066		
East Jefferson General Hospital Support Groups Diabetes Management Center	504-454-4692		
East Jefferson General Hospital Support Groups Parkinson's Disease Seniors	504-733-7203		
East Jefferson General Hospital Support Groups Stroke Support Group	504-454-4901		
Meadowcrest Hospital Support Groups Cancer Support Group Diabetes Support Group	504-392-3131		
Ochsner Foundation hospital Support Groups Breast Cancer Support Group Cancer Support Group Prostate Cancer Support Group	504-842-3708		
Ochsner Foundation Hospital Support Groups Diabetes Community Program	504-842-3406		

MENTAL HEALTH/COUNSELING/SUPPORT GROUPS			
Agency	Contact info	Web info	Additional Info
Ochsner Foundation Hospital Support Groups Look Good, Feel Better	504-842-6406		
Ochsner Foundation Medical Center— Main Doctor Referral Line	866-624-7634		
St. Charles Hospital Support Groups Alzheimer Support Group Cardiac Support Group Stroke Support Group	985-785-3709		
St. Tammany Hospital Support Groups Alzheimer Support Group	985-898-4043		
St. Tammany Hospital Support Groups Better Breather's	985-898-3785		
St. Tammany Hospital Support Groups Breast Cancer Support Group	985-612-2111		
St. Tammany Hospital Support Groups Cancer Connection (Survivors & Caretakers)	985-898-4581		
St. Tammany Hospital Support Groups Caregiver Connection	985-871-5974		
St. Tammany Hospital Support Groups Chron's & Colitis Ostomy Support	985-630-6539		

MENTAL HEALTH/COUNSELING/SUPPORT GROUPS			
Agency	Contact info	Web info	Additional Info
St. Tammany Hospital Support Groups Diabetes	985-898-3774		
Touro Infirmary Support Groups Alzheimer's Support Meeting	504-528-7941		
Touro Infirmary Support Groups Caregiver's Support Group	504-897-8553		
Touro Infirmary Support Groups Diabetes Support Group	504-897-8813		
Ochsner Foundation Medical Center— Main Doctor Referral Line	866-624-7634		
LA Department of Health & Hospitals Complaint Hotline	888-810-1819		

MEDICAL/DENTAL/OPTICAL/PRESCRIPTIONS/HEALTH			
Agency	Contact info	Web info	Additional Info
Freemedandsolutions	707-579-3924	http://www.freemedandsolutions.com/	Assistance in accessing the 100's of Patient Assistant Programs
Covenant House Tulane Walk-in clinic	8101 W. Judge Perez		Free medications if stocked in pharmacy
NeedyMeds		www.needymeds.com	Referral to drug companies that offer free medications
Louisiana SenioRx	504-371-5350 866-865-7975		Links seniors to pharmaceutical aid; 60 years or older w/o prescription coverage in Jefferson, St. Charles, St. James or St. John Parishes. Free or low-cost prescriptions by connecting with drug companies. Louisiana SenioRx services free of charge
Louisiana Partnership for Prescription Assistance	888-477-2666	www.pparx.org	Free or low-cost prescription drug program. Call to see if qualify.
Louisiana SHIP	800-259-5301		Medicare Prescription Drug Benefit Info and enrollment assistance
Orange Card from GlaxcoSmithKline	888-825-5249	www.gsk.com	GlaxcoSmithKline - Orange Card for discounts on purchasing their prescription drug products. Income qualifying prescription drug card for low-income seniors and is only applicable for GSK prescriptions.
Share Card from Pfizer	800-717-6005	www.PfizerForLiving.com	Pfizer pharmaceutical company- Share Card for discounts on purchasing their prescription drug products. The Share Card is an income qualifying prescription drug card for low-income seniors and is only applicable for Pfizer prescriptions.
Plaquemines Medical Center	26851 Hwy. 23 (across from Delta Drugs)		7a - 7p, 7 days a week
Partners for Healthy Babies	800-251-BABY (2229)		

MEDICAL/DENTAL/OPTICAL/PRESCRIPTIONS/HEALTH			
Agency	Contact info	Web info	Additional Info
Medical Center of Louisiana at N.O. Emergency Services Unit	504-903-3000 1450 Poydras At the Old Lord and Taylor NO Center		Adult emergency medical care 24/7. Also Dental care weekdays 8a-4p. Sexual abuse nurse examiner program on site
Charity/LSU Hutchinson Clinic	1545 Tulane Ave. 504-903-2373		By appt. \$15 co-pay unless FREE care eligible; Adult and HIV primary care M-TH9a-4p and FR9a-12noon
Children's Hospital of N.O.	504-899-9511		
Central City Community Health Center & Homeless clinic	2222 Simon Bolivar 504-565-7282		M-4 8am-4pm FREE
LSU Family Medical Practice	200 W. Esplanade, Room 412 Tenent Building (Kenner Regional) 504-471-2750		
Common Ground Health Center	1400 Teche Street (corner of Teche and Socrates in Algiers Pt.) 504-361-8900		Call for clinic hours
Common Ground Claiborne Health Center	3710 N. Claiborne		TU, TH, SU 10am-4pm
Daughters of Charity and Jefferson Parish Health Unit	111 N. Causeway 504-482-0084 504-838-5100		
East Jefferson Community Health Center	11312 Jefferson Hwy. 504-464-0032		Sliding scale fee M-F 8a-5p
Infectious Disease Clinic	136 S. Roman St. 504-903-6959		Call for appointments.
Odyssey House LSU Medical Clinic	1125 N. Tonti St. 504-821-9211		M, W, FR 1p-5-p
St. Thomas Clinic	1020 St. Andrew (corner Magazine St.) 504-529-5558		\$20 co-pay by appointment

MEDICAL/DENTAL/OPTICAL/PRESCRIPTIONS/HEALTH			
Agency	Contact info	Web info	Additional Info
St. Bernard Regional Medical Walk-in Clinic	8101 W. Judge Perez		Free medications if stocked in pharmacy
Medicare/Medicaid Services	877-267-2323 for state programs: 888-342-6207		
Veterans Affairs Med Center out-patient clinic	1601 Perdido Street, 800-935-8387		
Hearing Aids	Hear Now 800-648-4327		Local hearing test referral Dr. Scheurmann 887-5858
Rivertown Optical	400 Williams Blvd. 504-461-5500		\$10 glasses and exam for low income
Optical Plus 5050 W. Esplanade	504-888-6288		\$10 glasses and exam for low income
Centers for Disease Control			
Louisiana Department of Health and Hospitals			
Louisiana Office of Public Health			
National Institute of Health	866-887-2842		Round-the-clock telephone medical consultation. Medical experts available 24/7 to provide medical consultations on a wide array of medical problems.
Foundation For Fighting Blindness	800-683-5555		
Homesight Home Health	225-925-1635		
La Council Of The Blind	866-607-4448		
Lighthouse For The Blind	504-899-4501		
La. Lions Eye Foundation	504-525-7235		
Magnifiers & More	504-891-7008		
La. Foundation Of Dentistry For The Disable	504-948-6141		
Tooth Bus, Children's Hospital	504-342-7874		

MEDICAL/DENTAL/OPTICAL/PRESCRIPTIONS/HEALTH			
Agency	Contact info	Web info	Additional Info
American Speech-Language-Hearing Association	800-638-8255		
Audiology Association Of Hammond	985-542-2521		
Commission For The Deaf	800-256-1523		
Deaf Action Center Northshore	985-892-2581		
International Hearing Society	800-521-5247		
N.O. Speech & Hearing Center	504-897-2606		
National Hearing Bank	800-648-4237		
Free Immunizations Plaquemines Parish Health Department	Health Department located at 3706 Main Street, Belle Chasse, LA	504-394-3510	Free Immunizations: Call for an appointment and bring your child's shot records.
Free Immunizations Orleans Parish	City Hall Health Clinics Algiers Health Clinic 4422 General Meyer Ave. Algiers (West Bank) 504-364-4067		8:00a-5:00p
Free Immunizations Orleans Parish	Ida Hymel Health Clinic 1111 Newton Av., Algiers (West Bank) 504-364-4023		8:00a-4:00p
Free Immunizations New Orleans	Edna Pillsbury Health Clinic 2222 Simon Bolivar Ave (East Bank New Orleans) 504-565-7283		8:00a-4:00p

EMPLOYMENT			
Agency	Contact info	Web info	Additional Info
Unemployment Office	1530 Thalia St. (bet. St. Charles and Prytania File or check status at 866-783-5567	www.laworks.net	
Louisiana Rehabilitation Services	504-838-5180 Metairie Job Center 3316 David Drive 888-1045		
LA Pharmacy Board	1-866-334-9587		
One Stop or Job Center or visit	1-866-310-1585	www.LAWORKS.net	To file claims
Hurricane Recovery Job Connection		http://www.jobsearch.org/hurricanejobs	
Katrina Job Relief		http://www.katrinajobrelief.com/home/index.cfm?site_id=445	
Worker's Compensation	225-342-7561		For questions re: worker's comp.

CHILDREN'S SERVICES/CHILD CARE/EDUCATION			
Agency	Contact info	Web info	Additional Info
Project PROMPT	504-888-9111 800-766-7736	www.projectprompt.com	Education and Special Education Information and advocacy assistance for individuals with disabilities and families of children with disabilities.
Families Helping Families of Greater N.O.	504-888-9111 800-766-7736	www.fhfgno.org	Information and referral, education and training for individuals with disabilities and their families.
Families Helping Families of Louisiana		www.fhfla.org	Statewide group of centers providing Information and referral, education and training for individuals with disabilities and their families. Websites lists regional offices and locations/contact info.
Easter Seals Equipment Loan Program	305 Baronne Street, Suite 400 N.O. LA 70112-1617 504-523-7325 800-695-7325 FAX 504-523-3465	Louisiana.easterseals.com	Call for application for loan of durable medical equipment to individuals with disabilities who have no other resources to obtain equipment; goal is to provide any individual with a disability equipment to promote mobility, communication and greater independence
Agenda for Children	504-586-8509		Referral line for child care in NO area
Louisiana Dept. of Social Services Child Care Assistance program JEFFERSON - EAST BANK	Temporarily Closed P.O. Box 97 Metairie, LA 70004-0097 (504) 361-6114 FAX: (504) 361-6007	http://www.dss.state.la.us/departments/ofs/Child_Care_Assistance_Program.html	
Louisiana Dept. of Social Services Child Care Assistance program JEFFERSON - WEST BANK	2150 Westbank Expressway, Suite 201 504-361-6111 FAX: (504) 361-6196		

CHILDREN'S SERVICES/CHILD CARE/EDUCATION			
Agency	Contact info	Web info	Additional Info
Louisiana Dept. of Social Services Child Care Assistance program ORLEANS-ALGIERS ORLEANS-MIDTOWN	3510 General Meyer Av. New Orleans, LA 70114 P.O. Box 740069 New Orleans, LA 70174 504-361-6366 504-361-6007 1661 Canal Street P.O. Box 51870 New Orleans, LA 70151 504-599-1700 FAX: 504-599-1816		
Louisiana Dept. of Social Services Child Care Assistance program ST. JAMES	1611 Lutcher Ave. Lutcher, LA 70071 P.O. Box 2000 Lutcher, LA 70071-2000 225-869-5371 FAX: 225-869-4990		
Louisiana Dept. of Social Services Child Care Assistance program ST. JOHN	546 W. Tenth Street Reserve, LA 70084 P.O. Drawer W Reserve, LA 70084-0522 985-536-1199, 985-536-1190 FAX: 985-536-4735		
Louisiana Dept. of Social Services Child Care Assistance program ST. BERNARD	9567 Highway 23 Belle Chase, LA 70037 P. O. Drawer 580 Belle Chase, LA 70037-0580 (504) 393-5618 FAX: (504) 393-5643		

CHILDREN'S SERVICES/CHILD CARE/EDUCATION			
Agency	Contact info	Web info	Additional Info
Louisiana Dept. of Social Services Child Care Assistance program ST. CHARLES	14041 Highway 90 Boutte, LA 70039-1259 P. O. Box 1259 Boutte, LA 70039-1259 (985) 758-7135 FAX: (985) 758-7349		
WIC: Women, Infants and Children Nutrition Program	1-888-LA-HELP-U		
For more information regarding Orleans Parish Schools see separate Orleans Parish Schools Resource Table			
SEAS (Special Education Automation System),		http://www.computerautomation.com/ Website includes information on contacting them.	Private web-based data management system used in a majority of the school districts affected by Katrina. Since Computer Automation (the maker of SEAS) currently hosts the data for a large percentage of the displaced students, they would like to inform LEA's around the country (and we want children's advocates to know) that they can transfer the IEP information to the receiving LEA (since in most cases the departing LEA is still not back in operation). Computer Automation is currently working with the Departments of Education in MS and LA to allow this information to be available upon request of the receiving LEA.

CHILDREN'S SERVICES/CHILD CARE/EDUCATION			
Agency	Contact info	Web info	Additional Info
Special Education Reporting System (SERS) for State of Louisiana	Priscilla A. Baker Education Information Consultant Priscilla.Baker@LA.gov 225-342-6215 225-342-1912 Fax David Kibbe Education Information Consultant David.Kibbe@LA.gov 225-342-8840 225-342-1912 Fax	http://www.doe.state.la.us/ldc/pair/1213.html	Provides income to LEAs regarding a child's eligibility for special education service in case of emergency move to another school district.
Hurricane Help for Schools		http://hurricanehelpforschools.gov/	
Jefferson Parish Head Start	504-736-6480		Information/registration
Jefferson Parish Schools	504-349-7600		
Recovery School District	877-453-2721	www.nolapublicschools.net	K-12
Algiers Charter Schools Assn	504-393-0926	www.algierscharterschools.org	Pre-K to 12
New Orleans Charter Schools Foundation	800-656-6763		K-8
New Orleans Public Schools	504-304-5680	www.nops.k12.la.us	PreK-12
Treme Charter School Association			Working with EdFutures, Inc., a California based education management firm that runs a school in Atlanta
Plaquemines Parish Schools		http://www.ppsb.org/	registration in person for all locations at Belle Chasse primary school from 9am - 2pm Monday through Thursday from June 19 through august 4; Website has school board audio, news coverage, school calendar, replacement diploma transcript info, free immunization info.

CHILDREN'S SERVICES/CHILD CARE/EDUCATION			
Agency	Contact info	Web info	Additional Info
St. Bernard Parish Public Schools	St. Bernard Parish Public School District 200 East St. Bernard Hwy. Chalmette, LA. 70043 St. Bernard Unified School: Pre K-5 504-272-0340 6-8 504-301-2688 9-12 504-301-2600	http://www.stbernard.k12.la.us/ St. Bernard Schools Yahoo Groups: Andrew Jackson High School Yahoo Group Arabi Elementary School Yahoo Group Chalmette High School Yahoo Group Joseph Davies Elementary School Yahoo Group PGT Beauregard Middle School Yahoo Group St. Bernard High School Yahoo Group 2005-06 Info brochure: http://www.stbernard.k12.la.us/OnlineFiles/district/info_broch.pdf Board and Administration: http://www.stbernard.k12.la.us/html/administration.asp	Website includes list of necessary documents for school registration. To request student records to be sent to a new school, please email St. Bernard Parish Schools at blawrason@stbernard.k12.la.us . Info needed to complete the request includes the student's full name, social security number, previous school attended and current grade level. The name, address, and phone number of the new school is also required. The records will be sent directly to the student's new school.

MISCELLANEOUS			
Agency	Contact info	Web info	Additional Info
Find Family National Call Center	866-326-9393		Storm-related missing persons
United States Postal Service	800-ASK-USPS 800-275-8777	www.usps.com	To update your current mailing address or go to the nearest post office and complete a change-of-address form. The form can be mailed or given to a postal retail associate at the counter.
Deaf Action Center	504-615-7122		
Lighthouse for the Blind	123 State Street 504-899-4501		
Access Pregnancy and Referral Center	504-469-9996		Free pregnancy tests, MD referrals and Medicaid applications
Hispanic Apostolate	504-464-5478 4309 Williams Boulevard.		
LA Department of Insurance, Consumer Hotline	800-259-5300 or 225-342-5900		
No AIDS Task Force	504-821-2601 2601 Tulane Avenue, 5 th Floor		
Department of Motor Vehicles	3501 Chateau Blvd 504-465-3476 Info Hotline: 877-368-5463 or 225-925-4195	http://omv.dps.state.la.us/ Forms available at www.expresslane.org , click "forms"	Also: 6701 Airline Dr
Louisiana Rebuilds.info		http://www.louisianarebuilds.info/	Comprehensive coverage of Hurricane Katrina recovery efforts; breaking news in education, health, safety housing and jobs, calendar of events and FAQ
Louisiana Recovery Authority		http://www.lra.louisiana.gov/	Info on task forces and hurricane recovery teams current facts and figures specific to individual communities

MISCELLANEOUS			
Agency	Contact info	Web info	Additional Info
Vital Records (Birth Certificates)	111 N. Causeway Blvd., Metairie 219-4610, 4611 or 4612		M-F 8a-3p
Vital Records (Birth Certificates)	1855 Ames Blvd, Marrero 349-8855		M-F 8:15-2:30; request marriage (\$5.50); Death (\$7.50) certificates send check and info to P.O. Box 60630 New Orleans, LA 70160 CALL TO VERIFY COSTS
Jefferson Parish City Council	736-6600		
Jefferson Parish Code Enforcement/Inspections	468-4062		
Brake Tag Stations-Orleans	Boudreaux's Tire 4440 Carrollton Ave. 504- 822- 1301 Mon-Fri 8:00am- 4:30pm Ellis Taxi Meter & Sign Company 3229 D'Hemecourt St. 504-822- 6508 Mon-Fri 8:30am- 4:00pm City Park Shell 3494 Esplanade Ave. (504-439- 0028 Danny's Service Center 3060 St. Claude Ave		Brake tag amnesty has ended for the Greater New Orleans area.
Car Loans for Hurricane Evacuees	Candy Wickboldt, Program Manager 225-923-2399 x203	www.fsbr.org	
Louisiana Department of Insurance	1-800-259-5300	www.lidi.state.la.us . If e-mail: public@ldi.state.la.us .	
St. Bernard Parish Information		http://www.sbpj.net/	

MISCELLANEOUS			
Agency	Contact info	Web info	Additional Info
Plaquemines Parish Information		http://www.plaqueminesparish.com/ Hurricane Info Page: http://www.plaqueminesparish.com/hurricaneinfo.php	Main website includes ferry info; recovery info.
Catch-a-cab	504-831-8475		
Jefferson Council on Aging	6640 Riverside Drive #140, Metairie 504-888-5880		
Jefferson Transit Half Fare Cards-Eastbank	118 David Drive Metairie 504-818-1077		
Jefferson Transit Half Fare Cards-Westbank	90 1 st St. Gretna 504-367-7433		
La Transit-Tangipahoa	985-345-5000		
Medicaid Transportation	800-836-9587		
MITS Jeffersn Transit/paratransit Service	320 Lime Street Metairie 504-889-7156		
St. Charles Council on Aging-Van Transport	626 Pine St., #A 985-783-6683		
St. Tammany Rural Transportation Program	985-327-0185		
Sunrise Transportation Services	985-898-6362		

DISASTER PLANNING AND PREPAREDNESS			
Agency	Contact info	Web info	Additional Info
Small Business Disaster Planning Toolkit		http://www.riskinstitute.org/test.php?pid=arts&tid=1508&searched=1	Available on Cdrom and print formats.
TRAC		www.trac4la.com	
Louisiana Office of Emergency Preparedness			
LA Stormwatch		http://batonrouge.lastormwatch.com/	Internet based companion to Clear Channel's radio stations features storm-related info specific to Alexandria, Baton Rouge and New Orleans, offers current info on evacuations, closures shelters and traffic
American Red Cross Southeast Louisiana Chapter	800-229-8191	www.arcno.org	Training and preparation classes for hurricane season

APPENDIX A: Greater New Orleans AREA HOSPITALS

East Jefferson Gen'l Hospital 4200 Houma Blvd Metairie LA 70006 504-454-4000
HealthWest Rehabilitation Hospital 3201 Wall Blvd #B Gretna LA 504-433-5551
Kenner Regional Medical Center 180 W Esplanade Ave Kenner LA 504-468-8600
Lakeview Regional Medical Center 95 E Fairway Dr Covington LA 70433 985-867-3800
Louisiana Heart Hospital 114 Northpark Blvd Covington LA 70433 985-892-0479
LTAC - Gulf States Hospital of Covington 20050 Crestwood Blvd Covington LA 985-875-7525
LTAC - Gulf States Hospital of Hammond 42074 Veterans Blvd Hammond LA 985-902-8148
LTAC - Gulf States Hospital of Slidell 1400 Lindberg Dr Slidell LA 985-326-0440
LTAC - Kindred Hospital 3601 Coliseum St New Orleans LA 504-899-1555
LTAC - Regency Hospital 195 Highland Park Entrance Covington LA 985-867-3977
LTAC - Select Specialty Hospital 4200 Houma Blvd Box 65 Metairie LA 504-780-3032
Meadowcrest Hospital 2500 Belle Chasse Hwy Gretna LA 70056 504-392-3131
North Oaks Medical Center 15790 Paul Vegas MD Dr Hammond LA 985-345-2700
Northshore Regional Medical Center 100 Medical Center Dr Slidell LA 70461 985-649-7070
Ochsner Clinic Foundation 1514 Jefferson Hwy Jefferson LA 70124 866-624-7634
River Parishes Hospital 500 Rue de Sante LaPlace LA 70068 985-652-7000
Slidell Memorial Hospital 1001 Gause Blvd. Slidell LA 70458 985-643-2200
Southern Surgical Hospital 1700 Lindbergy Dr Slidell LA 985-661-2100
St. Charles Parish Hospital 1057 Paul Maillard Rd Luling LA 70070 985-785-6242
St. Tammany Parish Hospital 1202 S Tyler St Covington LA 70433 985-898-4000
Touro Infirmary 1401 Foucher St New Orleans LA 70115 504-897-7011
Trinity Neurological Rehabilitation Center 1400 Lindberg Dr Slidell LA 985-641-4985
Tulane University Hospital 1415 Tulane Ave New Orleans LA 504-988-5263
Tulane-Lakeside Hospital 4700 I-10 Service Rd Metairie LA 504-780-8282
Veterans Affairs Medical Center 1601 Perdido LA 504-568-0811
West Jefferson Medical Center 1101 Medical Center Blvd Marrero LA 70072 504-347-5511

APPENDIX B: LOCAL AND NATIONAL ASSOCIATIONS

Local- The Leukemia & Lymphoma Society LA Chapter 3633 S I-10 Service Rd #304 Metairie LA 504-837-0945
Local-American Diabetes Association LA 225-216-3980
Local-American Heart Association LA 504-463-2300
Local-Association for Driver Rehabilitation Specialists LA 800-290-2344
Local-Cancer Association of Greater New Orleans LA 504-733-5539
Local-Easter Seals Louisiana LA 504-523-7325
Local-Gambling Problem? LA 887-770-7867
Local-Multiple Sclerosis Society LA 504-832-4013
Local-National Kidney Foundation of Louisiana LA 504-861-4500
Local-New Orleans Aids Task Force LA 504-821-2601
Local-Sickle Cell Center of Southern LA 504-588-5413
National - American Macular Degeneration Foundation LA 413-268-7660
National - National Neurofibromatosis Foundation LA 800-323-7938
National- AHA Stroke Connection LA 800-553-6321
National- Alzheimer's Association LA 800-272-3900
National- American Cancer Society LA 800-227-2345
National- American Liver Foundation LA 800-223-0179
National- American Parkinson's Disease Association LA 800-223-2732
National- American Society on Aging LA 415-974-9600
National- American Speech-Lang-Hear Association LA 800-638-8255
National- Center for Disease Control LA 877-232-3422
National- Diabetes LA 800-342-2383
National- Heart LA 800-242-8721
National- Lung Disease LA 800-586-4872
National- National Asphasia Association LA 800-669-3362
National- National Association on Disabilities LA 800-248-2253
National- National Federation of the Blind of LA 800-234-4166
National- National Mental Health Association LA 800-969-6642
National- National Stroke Association LA 800-787-6537
National- The Wound Care Institute Inc LA 305-919-9192
National-Hearing LA 800-638-8255
National-National Association for Continence LA 800-252-3337