

Resource List
Compiled by Kathy Stemke, L.C.S.W.
Jefferson Parish Human Services Authority

Counseling and Mental Health and Addictive Disorder Resources

Jefferson Parish Human Services Authority

5001 West Bank Expressway
Marrero, LA 70072
504-349-8833 Adult Services
504-349-8755 Children's Services

Location at 3101 W. Napoleon is closed due to damages sustained by Hurricane Katrina. Currently providing crises counseling services to anyone who was affected by the hurricane. Services are also provided to children and adults who have mental health, addictive disorders and/or a developmental disability. Operating on a drop in basis and our hours are as follows:

Monday	7:30a.m- 4:30 p.m.
Tuesday	7:30a.m.-4:30 p.m
Wednesday	7:30a.m.-4:30 p.m.
Thursday	7:30a.m.-4:30 p.m.
Friday	7:30 a.m.-4:30p.m.

LSU Behavioral Sciences Center and LSU Mood Disorder Clinic

Monday-Friday 8:30-4:30
3450 Chestnut St (3rd Floor)
New Orleans, La
Touro Infirmary Gumbel Building
897-8558 or 897-8559

Crises Counseling Program provides short-term crises counseling services to eligible survivors of federally declared major disasters. Referral services and short term intervention counseling is available. Also conducting research and clinical trials for depression, treatment resistant depression, bipolar, and obsessive compulsive disorder.

Family Services of Greater New Orleans

Westbank Office	504-361-0926
Eastbank Office	504-733-4031
Northshore	985-893-1025

Provides counseling/crisis services. All fees for counseling services are based on a sliding scale. Some clients may qualify for programs with no out-of-pocket-fees.

Counseling and Mental Health and Addictive Disorder Resources Con't

West Bank Drop-In Center

2051 8'th St

Harvey, La 70058

368-1944

Open Monday, Tuesday and Friday from 5:00-8:00 pm

Saturday 10:00-5:00pm

A place for person's who have a mental illness to get together, do activities, and talk. Call 368-1944 for more information or call Maria Lopez or Terri Radosta 349-8740 (J.P.H.S.A.'s Consumer Liasons).

VIA Help Line

1-800-749-2673

Provides crises telephone counseling and referral to area resources.

ACC's Counseling Solutions Program

504-835-5007 Metairie Office

985-785-2113 St Charles Office

Provides counseling and crises services on a sliding scale. Some clients may qualify for programs with no out-of-pocket-fees. Contact Tamica Dickson at 835-5007 for further information.

ACC's Louisiana Spirit

581-4991

Provides the following services in the community:

Listening and emotional support

Information, referral, and education services

Rebuilding of social networks and natural supports

Alcoholics Anonymous Hotline

504-779-1178

Call for information on meeting times and places.

The Advocacy Center

1010 Common

1-800-960-7705

Free legal services to persons with disabilities residing in Louisiana. Post-hurricane services: may be able to assist in advocating for community placements in lieu of residence in a nursing home or other institution; accessible transportation; accessible shelters, temporary, subsidized, or permanent housing; and access to emergency and disaster benefits programs. **E-mail:** advocacycenter@advocacyla.org

Currently has a **Katrina Fund** to provide people with disabilities with financial assistance.

Counseling and Mental Health and Addictive Disorder Resources Con't **Metropolitan Human Services District**

Metropolitan Human Services District provides mental health, substance abuse and developmental disabilities counseling to the citizens of Orleans, St Bernard and Plaquemine Parishes. They offer crises counseling, general counseling, and mental health and substance abuse treatment, including psychiatric assessments, medication, and social work services at the following sites:

Covenant House
611 N Rampart St
New Orleans 584-1111

Central City Mental Health
2221 Phillips St
New Orleans 568-6650

Charters/Pontchartrain Mental Health Clinic
719 Elysian Fields Ave.
New Orleans, La 70119
942-8358

Algiers-Fisher Clinic
4422 General Meyer
New Orleans, LA 70131
210-7611

Plaquemines/Belle Center for Addictive Disorders
3708 Main St
Belle Chase, LA 70037
504-393-5624

Child/Adolescent Services provided by Out-Patient Clinics in Metropolitan Human Services District

Mental health services for children and youth are provided by the Louisiana State Office of Mental Health Children's Service

Central City at NOAH Mental Health Center

210 State Street.
New Orleans, LA 70118
504-897-4741 or 504-986-4916

Algiers Child and Adolescent
Behavioral Health Services
8:00 a.m.- 4:00 p.m.
4422 General Meyer Ave.
504-432-8965 Monday, Wednesday and Friday

Early Childhood Supports and Services

For children ages birth to 5 years 504-568-2111 OR 1-800-435-0216

New Orleans Narcotic Treatment Center
3606 W. Bank Expressway 504-347-1120

Support Groups

Support Group for Individuals with Obsessive Compulsive Disorder

David Kutz, PhD 504-780-2766 Group Leader

Begins on Thursday, April 6, 2006 and will be held on the first Thursday of every month from 5:30- 7:00p.m. Groups will be held at DePaul Hospital, 1040 Calhoun St in the Multi-Media Center. The group is free.

Depression and Bipolar Support Alliance

Lakeside Hospital Cafeteria

4700 I-10 Service Rd

Metairie

Held on the 1st and 3rd Thursday of every month from 7:00-9:30 p.m.

894-7235 or www.dbsaneworleans.org

Bereavement Group

2800 Veterans Hwy

Metairie

Contact Barbara Duke 830-7600

Held the first and third Wednesday of the month at 6:30 p.m.

McFarland Institute

Holding free hurricane recovery support groups for the public. To schedule groups for employees, churches or others call Vanessa County at 593-2348.

Support Group to deal with the stress of Hurricane Katrina held Tuesday evenings 6:30 to 7:30 p.m. at First Baptist Church, 5290 Canal Blvd. Call 482-5775 for more information.

Employment Resources

The West Bank Workforce Connection's (formally known as the One Stop) building was severely damaged. As a result, their staff is being temporarily housed at different community centers and providing assistance with job placement, job search and resume assistance at the following locations:

1501 Estalote Avenue

Harvey, LA 70058

919-4474

Gretna Community Center

1700 Monroe Street

Gretna, LA 70053

376-2130

M-F 8:30-4

Avondale Community Center

4008 US Hwy 90 West

Avondale, LA 70094

349-5414

People can also search for jobs and post their resume online from any computer with internet access. The web address is www.laworks.net.

Employment Resources Con't

Workforce Connection Metairie One Stop

3216 David Dr (formally located on 6701 Airline Hwy. between Veterans Hwy and 1-10 overpass across the street from Big Lots).

Metairie, La 70003

888-1045

Betina Buval, Supervisor

If you don't have an unemployment claim and you want to go to the one stop to do job search or get assistance with resumes etc call before going and ask them the best time to go. Be sure that you tell the receptionist that you do not have unemployment claim.

Provides assistance with:

- Job Placement
- Resumes
- Skills Training Programs
- Applications
- Job Search (Over 1000 jobs are available)

Also offers the following computer classes free of charge. Registration is required (see receptionist) Classes are held between 8:30-10:30 or 10:30-12:30 Tuesday, Wednesday, and Thursdays:

- Microsoft Office (Excel, Powerpoint, Word, Outlook, Access, and Windows 98)
- Keyboarding (offered in Spanish and English)
- GED Preparation

JOB 1 Algiers Career Center

3520 General DeGaulle Dr.

(Westbend Parkway)

(Third glass building)

Suite 1030

364-5625

Monday – Friday 8:30 – 4:30

Resume Help, Internet Access to Job Search, Job Placement Assistance

Job Skills Workshops

EMPLOYMENT Resources Con't

Louisiana Rehabilitation Services (LRS)

6620 Riverside Dr Ste 101

Metairie, La 70003

838-5180

LRS provides services to individuals who have had trouble finding and keeping jobs due to their disability. To receive services you have to meet their criteria. In order to receive employment services from LRS you must want to work at least 20 hours per week. The Metairie LRS office is now OPEN! The Metairie office is housing a mixture of Orleans and Jefferson counselors.

Effectively immediately, LRS Counselors are authorized to accept new referrals and to write new IPE's. This includes supported employment and other services purchased from Community Rehabilitation Programs.

The 4 supervisors are Nancy Banks, Paul Dours, Kathy Levitov, and Aveline Lewis. Ed Barrios is the new Regional Manager.

If a person was previously served by LRS and their counselor is not located there they should call the Metairie Office 838-5180 and ask to speak with one of the supervisors, Nancy Banks or Paul Dours and they will be reassigned to another counselor.

The counselors who are currently located in the Metairie office are:

Rosemary Aucoin

Charlene Bonk

Marilyn Cohn

Sarah Jones

Christina Morris

Jessie Saxton

Classina Segura

The counselors who were formally at the Westbank Office and who are currently at the East Bank office are as follows:

Kathy Levitov Supervisor

Cynthia McRay

Nanette Weatherly

Jane Weichert

Barbara Rogers

Aveline Lewis Supervisor

Myron Clark

Pat Mitchell

Julie Schopf

LaPlace Job Center

975 Cambridge Dr

985-652-3471

Bring picture id, social security number

Benefits Planning and Outreach

CJ Rogers

1-888-942-8104 or 504 875-6818

Call for information on how to make money by working while on SSI or SSDI.

Education

FLUOR Craft Skills Scholarship

361-6409 Lauren King

For person's who qualify for scholarship program all fees, tuition and books are paid. To date, Fluor has offered employment to all our students who successfully completed the program. Their wage range has been from 13.70-22.00 p/h.

What is the Scholarship Program

In support of the economic recovery of local communities affected by Hurricanes Katrina and Rita and to rebuild the region, Fluor has established a scholarship program. 1000 individuals in the Louisiana Gulf Coast Region will have the opportunity to participate in a construction training program that will enable them to:

- Obtain employment
- Establish a life long career

The scholarship program is a 2 1/2 week entry-level construction training program. Individuals enrolling in the program will participate in a comprehensive curriculum certified through the National Center for Education and Research (NCCER). The classes are held Monday-Friday from 7:30am-4pm. Upon completion of the program the successful candidate will be placed on the NCCER national registry and be assisted with job placement.

Positions to be recruited are:

- Residential and commercial carpenters
- Electricians
- Plumbers
- Equipment operators, and
- Unskilled/semi-skilled laborers

To qualify for entry in the program each person will need to have:

- A form of identification indicating their home address
- An established residence within the storm effected area
- Be registered with FEMA, the Red Cross or another government approved relief agency
- Complete a short survey indicating,
 - past job history
 - education level
 - which (if any) past craft experience
 - craft position interested
 - available for immediate job placement
- Complete a short skills assessment that will help in training placement

FLUOR Craft Skills Scholarship Con't

- Indicate their ability for transportation or if transportation assistance will be needed
(Transportation status will not affect the person's eligibility to participate)
- Must be at least 18 years of age

FLUOR Craft Skills Scholarship QUESTIONS AND ANSWERS

- 1.) Do I have to be a high school graduate or have a GED?**
No. While it is preferred, not competing high school will not disqualify you for the program. However, there will be information available for anyone that would like to pursue completion of the GED or complete basic education needs.
- 2.) Is this for anyone?**
Yes, no one will be discriminated against. Skilled people are needed regardless of genders and cultures to fill the demands and shortages in the entire U.S. This program is intended to assist those displaced by the recent storms to learn and/or improve skills for better opportunities for job leading to long -term career growth in the area. Fluor is an equal employment opportunity company.
- 3.) Will day care provided for single parents?**
No, unfortunately we do not have the staff or facilities qualified to provide that level of support.
- 4.) Will the training guarantee a job?**
No, but without training you are not likely to get a job providing long term career growth within the industry. To rebuild the Gulf Coast it will take many people with skills and abilities in all areas of construction and maintenance. Skilled craft people will be needed to rebuild residential areas, roads, and bridges, utilities, and industrial plants.
- 5.) Where will I be working?**
Jobs will be available throughout the Gulf Coast. Your home community will have needs of skilled people to rebuild. From there other areas will need the same support. Once communities and areas along the Gulf Coast are built jobs will continue to be available to maintain the area and build more as the economy grows. The skills learned in the training program are needed all across the U.S.
- 6.) Will I be paid to go to school?**
No, unfortunately funds are not available for this type of support. If you are receiving financial support now, it will not end due being enrolled in this program
- 8.) How long is the training?**
Depends on prior experience and the craft you select for training. The initial program is scheduled for approximately 102.5 hours of classroom and shop activities.
- 9.) Will I get a job right a-way?**
It will depend upon availability of jobs. However, you will be placed on a priority list for hiring.

Educational Resources Con't

Jefferson Parish Adult Education Department Adult Learning Center

736- 1844

FREE Services provided: assisted computer instruction, GED Preparation, GED Tests, Job application assistance, resume writing, job workplace advancement training, Work Keys preparation for LA Work Ready Certificate, Work Keys Assessment for LA Work Ready Certificate, Computer Literacy Classes (Word, Excel, Power Point, Access, Outlook, Keyboarding (English and Spanish), and English as a second language classes. Multiple locations on the East and West Bank. There are daytime and nighttime classes. Call 736-1844 for more information.

The **West Bank centers are as follows:**

Daytime:

Gretna Community Center
1700 Monroe St
Gretna, LA
Monday-Friday
8:30-3:00 Info. 376-2130

Cornerstone Fellowship
6550 Lapalco Blvd.
Marrero, LA
Monday-Friday
8:30-3:00

Night

Ehret High School
4300 Patriot St
Marrero, LA
Tuesday and Thursday
6:00-8:00
Computer classes

Ehret High School ESL (English as a second language)
Tuesay and Thursday
6:00 – 8:00

Fisher High School
2529 Jean Lafitte Blvd
Lafitte, LA
Tuesday and Thursday
6:00 – 8:00

Strehle Elementary
178 Millie Dr
Avondale, LA
Monday and Wednesday
6:00-8:00

ADULT ED CON'T

East bank Centers

Daytime

MLK Center

1042 31'st St

Kenner, La

Monday-Friday

8:30-3:00 Information 466-0698

Hispanic Resource Center (ESL)

4312 Florida Ave

Kenner, LA

Monday-Friday

8:30-3:00 Information 469-2570

East bank One Stop

3216 David Dr

Metairie, LA

Monday-Friday

8:00-3:30

Computer Tuesday, Wed, and Thursday

East bank Adult Ed Centers

Nighttime

Bonnabel High School

2801 Bruin Dr

Kenner, LA

Monday-Thursday

6:00-8:00

Computer classes Monday and Tuesday

Bonnabel High School ESL

Tuesday and Thursday

6:00-8:00

English as a second language

Meisler ESL

3700 Cleary Ave

Metairie, LA

Monday and Wednesday

6:00-8:00

Even Start Bayou Consortium

Family Literacy Program

348-7144

349-8605

Email: bayouconsortium@aol.com

Web Page www.geocities.com/bayouconsortium

Requirements: Be in need of academic upgrade such as GED, employability skills, resume building etc AND Have a child between birth and seven years of age.

- **Rose Thorne Recreation Center**
Lafitte, Louisiana
(504) 689-4465
(504) 689-2463 FAX
Contact Person: Tory Whipple or Theresa Channell
- **Boutte Even Start**
Boutte Adult Learning Center
13771 Highway 631, Suite A
Boutte, Louisiana 70039
(985) 785-7840
Contact Person: Pam Hannen or Kelisha Sessions
- **Lincoln Elementary School**
1429 Ames Boulevard, Building #300
Marrero, Louisiana 70072
(504) 348-7144
(504) 348-7466 FAX
Contact Person: Julie Myers or Lane Hayes

Medical Services

Medicaid

Applying for Medicaid in the areas around New Orleans

Because of Hurricane Katrina, the Medicaid offices in the Orleans, St. Bernard, Jefferson and Plaquemines parishes are indefinitely closed.

To help residents who have returned to these areas get information about Medicaid and apply for temporary health coverage, Medicaid has employees working at the following locations:

Orleans Parish

- FEMA Center— Jewish Community Center – 5342 St. Charles Avenue, New Orleans, La.
- FEMA Center- New Orleans Main Library – 219 Loyola Ave, New Orleans
- FEMA Center - Laurel Elementary - 820 Jackson Ave, New Orleans
- Algiers Fisher Clinic – 4422 General Meyer Ave – Algiers
- Wal Mart – Behrman – 4001 Behrman Hwy - Algiers
- Ida M. Hymel Clinic – 1111 Newton St., Algiers
- FEMA Center – L.B. Landry High School - 1200 L.B. Landry Blvd., Algiers

St. Bernard Parish

- FEMA Center – 8101 West Judge Perez Drive, Chalmette, La.

East Jefferson Parish

- East Jefferson Parish Health Unit – 111 N. Causeway Blvd.
- FEMA Center – M.A. Green Shopping Center on Airline Drive, Metairie

West Jefferson Parish

- FEMA Center – Westside Shopping Center, Units 14 & 15 – 1500 West Bank Expressway, Gretna
- West Jefferson Health Unit – 1855 Ames Blvd., Marrero

Plaquemines Parish

- FEMA Center – Belle Chasse Auditorium – 8938 Highway 23, Belle Chasse

Long-Term Care Applicants

- Long-Term Care Applicants are being helped at Woodland Village Nursing Home, which is located at 5301 Tullis Drive in Algiers. Please call Pat Coleman at 504-394-5807 for an appointment.

If you are in the affected area and need help applying for Medicaid, but you cannot get to one of these locations, please call 1-888-342-6207.

Medical Services Con't

Partnership for Prescription Assistance

888-477-2669

May provide assistance to people who need help paying for prescriptions or who have recently lost coverage.

Free or Low Cost Medical Clinics (Doctors, Medication Refills, and/or Vaccinations)

- **Ida Hymel Clinic (Algiers)**
Arthur Mondes building
1111 Newton St
364-5643
9:15 a.m.- 4:15 pm 7days
Eye Exams and glasses through Red Cross
(unable to verify information no answer when called)
- **Algiers Community Health Clinic**
4422 General Meyer Ste 100
Monday-Friday 8:00-4:00
364-4065
Eye Exams and glasses through the Red Cross
- **West Jefferson General Hospital**
1101 Medical Center Blvd.
347-5511
Open 24 hours (Urgent care trailer by the Emergency Room)
Provides free medical care, have EKG machines, some medication prescribed and filled.
- **Jefferson Parish Health Unit**
111 N. Causeway
Metairie
838-5100
Open 9:00 a.m. - 4:00 p.m.
Provides prenatal services, immunizations and STD services. Daughters of Charity is currently located there and is providing primary medical care.
Daughters of Charity phone number is 482-0084.
- **East Jefferson Community Healthcare**
11312 Jefferson Hwy
River Ridge
464-0032
Accepts Medicare/Medicaid. Private Pay fee \$20.00. Staffed with General Practitioners.

Free or Low Cost Medical Clinics (Doctors, Medication Refills, and/or Vaccinations) con't

- Jefferson Parish Health Unit
1855 Ames Blvd
Marrero, LA 70072
349-8802
8:00-4:30 M-F
Services provided include; tuberculosis, child health, pregnancy testing, family planning, std, environmental health, vaccinations, WIC, and maternity.
- Jefferson Community Healthcare Center 436-2223
4028 Highway 90
Avondale
Open 9:00a.m. - 4:00p.m. M-F
All services but x-rays. Can assist with diabetes services. Fee based on income (from \$20-\$65) Also accepts insurance.
- Common Ground Clinic
Across the street from 1400 Teche St (2 blocks from river)
Algiers, LA
361-9800
Wednesdays 10-5, Thursdays from 1-5 Saturdays 12-3
Primary care clinic, first aid, tetanus and hepatitis shots
- Hutchinson Clinic
1545 Tulane Ave
903-2373
9:00-4:00 Monday –Thursday and Friday 9-12
Dental clinic, HIV clinic, dermatology, pap smears, neurology and may soon have a cardiology clinic.
- Spirit of Charity
Formally located at the convention center. Provides urgent care services.
Relocated to the Lord and Taylors in the New Orleans Center. Treats minor trauma such as broken limbs, sudden illnesses, immunizations, dental work and other health services
- Covenant House is housing a Tulane Medical Center free walk in clinic at its 611 N. Rampart location, 9 a.m. – 4 p.m. Monday through Thursday and 9 a.m. to noon Friday. The clinic provides full primary care services with availability to specialists on site and through referral. A children and adolescent drop in clinic provides medical services weekdays with a pediatrician on staff 9 a.m. - noon and a nurse practitioner noon – 4p.m.
- Odyssey House has opened a free outpatient clinic in collaboration with Louisiana State University, at 1125 N. Tonti St. open Mondays, Wednesdays and Fridays from 1 to 5 p.m. The clinic addresses physical and mental health needs including post-traumatic stress and disaster related conditions. For more information call 821-9211.

**Free or Low Cost Medical Clinics (Doctors, Medication Refills, and/or Vaccinations)
con't**

- St Thomas LSU Medical Clinic
1020 St. Andrew St.
529-5558
M-F 9-3
- City Health Care Clinic
2222 Simon Bolivar (Pillsbury Clinic)
565-7282
9:00-4:00 M-F
- Heart to Heart International
Outside of Methodist Hospital
913-764-5200
8-4 M-F and 1-4 Saturday
- Daughters of Charity
4301 St. Claude Ave.
337-356-4563
- West Care Clinic 340-6711
1220 Barataria Blvd
Marrero, LA
Open 8:00a.m.-1:00p.m. (walk in)
Accepts Medicaid and other insurance. Private pay is \$95.00 up front. Cash or
credit for initial visit. Injection, x-ray, medicines, etc. will cost extra.

HIV HOTLINE

504-894-7609

Statewide HIV Hotline

1-800-992-4379

Contact for primary care, medications, counseling, testing, and supportive services.

Dental Services

LSU Dental School

To re-schedule and existing appointment or to schedule and appointment please contact
Patient Information at 225-763-2785.

www.findyourdentist.org is a website to locate dentists post Katrina.

Medical Information

TB Tests

Jefferson Community Health Care Center, Inc.
4028 U.S. Hwy 90, Avondale
436-2223

Hours: Monday – Friday 9:00 a.m. – 6:00 p.m. \$30.00

Occupational Medicine Center of West Jefferson
4475 West bank Expressway, Marrero
347-8471

Hours: Monday – Friday 7:30 – 5:00 (closed 11:30 – 1:30)
\$20

Eye Exam and Glasses

Rivertown Optical
400 Williams Blvd
Kenner, LA
461-5500

AND

Optical Plus
5050 W Esplanade
Metairie, LA
888-6288

Offers discounted exams and glasses to people who qualify. Adults on Medicaid or Medicare could be as low as \$10.00. Children on Medicaid are free.

Financial Resources

Utility Assistance
Trinity Church
1329 Jackson Ave
670-2512

Available for person's **who reside in Orleans Parish**. Will pay up to \$50 towards utility bill. Must bring picture ID and utility bill. Call first unable to verify that this information is current.

Vital Records

Due to damage caused by Hurricane Katrina, the Department of Health and Hospitals' offices for Vital Records and Health Statistics has relocated to Metairie, LA. Citizens seeking information about birth and death certificates can reach Vital Records by calling any of the telephone numbers listed below. Telephone service is limited. There may be long hold times and busy signals.

Records & Statistics - - Customer Service Main Line	(504) 219-4500
State Registrar's Office	(504) 846-6957
Fax for Administrative Office	(504) 219-4478
Recorded Information & Forms Request System	(504) 219-4516 or 1-800-454-9570
Emergency, fax, phone for VitalChek	(877) 605-8562
Online requests	www.vitalchek.com

Walk-in services for birth certificate requests are available at Parish Health Units. Jefferson Parish Health Unit
1855 Ames Blvd.
Marrero, LA

Jefferson Parish Health Unit
111 N. Causeway Blvd.
Metairie, LA

Vital Records

All mail requests for birth/death certificates, certified copies of Orleans Parish marriage licenses, corrections, adoptions and Putative Father Registry should be sent to:

Louisiana Vital Records Registry
P.O. Box 60630
New Orleans, LA 70160

Access this website for more information:

<http://www.oph.dhh.louisiana.gov/recordsstatistics/vitalrecords/index.html>

Community Centers

Dorothy Watson Center
(Bunch Village)
1300 S. Myrtle St.
Metairie
736-6480

Usually open from 10-4

- Food Bank for East Bank Metairie Residents
- Head Start Registration
- Utility Assistance Applications (Kenner, River Ridge, and Metairie)
- Weatherization
- Housing Counseling

Community Centers Con't

Hazel Hurst Community Center
1121 S. Causeway Blvd.
Jefferson, LA 70121
Joyce Sullivan, Supervisor
838-4277

- Housing Office of Family Support (food stamps) 838-4279
- Beginning January 9'th 2006 can call for appt for utility assistance
- Head Start Applications
- Weatherization

Avondale Multi Purpose Center
4008 Hwy 90
Avondale 70094
Shedrick Figaro, Center Supervisor
349-5414

- Office of Family Support
- Utility assistance
- Workforce Connection Staff Located there to provide employment assistance
- Housing Counseling

Bridge City
301 Third Emanuel St.
Bridge City, LA 70094
Diana Smith, Center Supervisor
349-5464

- Commodities
- Head Start registration
- Utility Assistance

Gretna Community Center
1700 Monroe St.
Gretna, LA 70056
Dr. Clara Byes, Center Supervisor
376-2130

- Workforce Connection Staff to assist with employment
- GED Program
- Housing Counseling
- Utility Assistance
- Head Start Registration
- JEFFCAP Offers the following programs and descriptions:
 1. Commodities Distribution
 2. Family Day Care Homes Program (FDCH)
 3. Head Start Program
 4. Housing Counseling
 5. Low Income Home Energy Assistance Program (LIHEAP)
 6. Community Centers
 7. Emergency Rent/Mortgage and Utility Assistance
 8. Retired Senior Volunteer Program (RSVP)
 9. Weatherization Program

Harvey Community Center
1501 Estalote St
Harvey, LA 70058
Samuel Ridgley, Center Supervisor
227-1220

- Workforce Connection Staff there to assist with employment
- Housing Counseling
- Utility Assistance

Marrero Community Center
2001 Lincolnshire Dr
Marrero, LA 70072
Anthony Williams, Center Supervisor
349-5454

- Temporarily located at Johnny Jacobs Park. Call number for Marrero Community Center for directions.

Catholic Charities

Food Bank

St Jerome Church
33rd St
Kenner, La
441-5015
Open Mon, Wed, Thurs, & Fri 10:00-3:00
Tuesday evenings 7:00 Pm -8:30 Pm

Second Harvest Food Bank

1201 Sams Avenue
New Orleans, LA 70123
504-734-1322

Ask for Agency Relations for referral to the nearest distribution agency or site.

Southern Baptist Convention-Disaster Relief

2590 Canal Blvd
New Orleans, LA

Provides child care, clean up, patoral counseling, home reconstruction, home repair, meals, tree removal and tarps.

(unable to verify that this is still in existence at this time)

Good Samaritan Services

Utah Beach Dr.
Bridge City 342-1900

Food Bank on Wednesdays from 9-11 for those that would normally qualify for Second Harvesters.

If you were affected by Hurricane Katrina, the following services are available to you and can be accessed by calling **888-388-HOPE (4673)**:

HOPE Coalition America free services include:

- Obtaining lost or destroyed personal identification and social security numbers
Emergency budget counseling
- Emergency credit management
- Assistance with deferring mortgage payments
- Assistance with Working with your creditors
- Referrals to government and private agencies
- Assistance with obtaining copies of destroyed financial documents
- Insurance claims assistance
- Disaster preparedness guidance, featuring the Emergency Financial First Aid Kit and Personal Preparedness Guide

FEMA Disaster Recovery Centers

A Disaster Recovery Center (DRC) is a facility or mobile office where applicants may go for information about FEMA or other disaster assistance programs, or for questions related to your case. Open from 9-5 Monday – Saturday.

Some of the services that a DRC may provide:

Guidance regarding disaster recovery

- Clarification of any written correspondence received
- Housing Assistance and Rental Resource information
- Answers to questions, resolution to problems and referrals to agencies that may provide further assistance
- Status of applications being processed by FEMA.
- SBA program information if there is a SBA Representative at the Disaster Recovery Center site.

Fema Disaster Recovery Center
15 West Bank Expressway
Gretna (next to Academy Sporting Goods Store)

Open from 9-5 Everyday except Sundays

In the center a person can do the following:

- Check the status of financial assistance applied for. If the person is a homeowner and has utilities at their home they can also request a trailer to be put on their property while the repairs are made to their home. A person can also request a trailer by calling the FEMA assistance number 1-800-621-3362. (M-Sat 9a.m.-7p.m.). A person can check on the status of their FEMA Trailer by calling 1-888-294-2822 (8am-6pm daily).
- Small Business Administration (M-Sat 9a.m.-5p.m.)
- An IRS representative can be questioned about federal and state tax relief programs related to Katrina. (M-F 9 a.m.-5 p.m.)
- A Hazard Mitigation/Flood Insurance Representative is also at the center and can speak with people about how to clean their homes and belongings. (M-Sat. 9a.m.-5p.m.)
- Coping Assistance Counseling (M-Sat 9a.m.-5p.m.)
- Jefferson Workforce/Adult Learning (M-F 9a.m.-4:30p.m.)
- Food Stamps (M-F 8:30a.m.-2:00 p.m. not full service)
- Louisiana Department of Revenue (M-F 9a.m.-5p.m.)
- Representative from the Insurance Commissioners Office (M-T)
- Medical Clinic- Blue Truck (Mondays only 9a.m.-3:30p.m.)

Disaster Recovery Center East Bank Jefferson Parish

M.A.Green Shopping Center
(Old St Vincent DePaul Store)

7901 Airline Drive

Metairie

FEMA Representatives to answer questions about applications for assistance

Medicaid Representative

SBA assistance

ACC's La Spirit (crises counseling)

Tax information

Disaster Recovery Centers in Orleans

- Belle Chasse High School Auditorium, 8398 Louisiana 23, open 9 a.m.- 5 p.m. except Sundays.
- Landry High School
Whitney Ave. and LaMarque St
Algiers
- New Orleans Public Library
219 Loyola Ave at Tulane Ave
- 11700 Chef Menteur Hwy
New Orleans East
- Jewish Community Center
5342 Saint Charles Ave, New Orleans
- Mt Tabor Baptist Church
4128 Franklin Ave.
Gentilly

Food Stamp Offices:

Food Stamp Office Algiers

3510 General Meyer Avenue
New Orleans, LA 70114
P.O. Box 740069
New Orleans, LA 70174-0069
(504) 361-6366

Is currently serving people who were previously served in the Algiers, East Jefferson, West Jefferson, Uptown and Midtown offices.

Metairie Food Stamp Office

Currently located at:
Hazel Rhea Hurst Community Center
1121 S. Causeway Blvd.
Jefferson, LA 70121
838-4277

LEGAL ASSISTANCE

Disaster Legal Services

1-800-310-7029 (8a.m.-8p.m. every day but Sundays) (be prepared to hold at least 10 minutes)

Local volunteer attorneys are available to help give legal advice in a fair, nondiscriminatory, and equitable way. The kind of legal help available includes but is not limited to:

- Help with insurance claims
- Drawing up legal documents lost in the disaster
- Help with home repair contracts and contractors
- Advice on eviction and foreclosure problems

New Orleans Legal Assistance

Offers free legal aid to low-income tenants who face wrongful eviction from their homes, in particular subsidized tenants and private tenants with leases that still have several months left. To apply, low income tenants who have received an eviction notice may call 504-340-1381 for Jefferson, Plaquemines and St. Charles Parishes 877-521-6242 ext 243 for Orleans Parish.

Tulane University Law Students are offering free assistance with federal and state income tax filings for those who qualify. The program will operate Saturdays (except Feb 25th) in Room 110 at Tulane Law School, 6329 Freret St. Call 862-3518 to determine if you meet income levels to qualify or for additional information

Loyola Law Clinic

861-5597

Pro Bono

581-4043

Southeast Louisiana Legal Services Corporation

4051 Westbank Expressway
Marrero, LA 70072
504-340-1381

New Orleans
1010 Common St Annex Ste 1400A
New Orleans, LA 70112
529-1000

Children's Services

Early Childhood Supports and
Services (ECSS) Orleans.

2222 Simon Bolivar, 2nd Floor
New Orleans, LA 70113
568-2111

Shana Bellow, Ph.D.

ECSS Orleans Program Coordinator

Provides services to children and their families from birth to age 5. Provide infant mental health assessment and treatment, case management, and emergency intervention funds.

Offer outreach to child care facilities and preschools in terms of training and consultation.

Disciplines represented include: psychology, social work, and psychiatry. Community based services provided in the home, clinic, or community location.

Office hours Monday - Friday to take calls and such but are not seeing clients in the clinic at this time. Services are provided in the community.

If you are looking for child care for your own or someone else's child, the place to start is Child Care Aware – 1-800-424-2246 or www.childcareaware.org. Child Care Aware is a free, federally-funded service that can connect you to a local child care resource and referral agency that knows the child care situation where you are, and that can help you find available and affordable child care and help you find out if you qualify for free or subsidized child care.

TOLL FREE TELEPHONE: 1-800-424-2246

INTERNET: www.childcareaware.org

Services for Seniors

Senior Centers open on the West Bank:

Gretna Senior Center
606 Seventh St
366-8189

Estelle Senior Center
5012 Ehret Road
Marrero
341-4444

Kenner Senior Center
641 Compromise
Kenner
468-7513 or 468-7514
Hours- Monday- Friday 8:30 a.m.-4:30p.m.

Offers a variety of services including but not limited to: Health Screening, Job Counseling, Energy Assistance, Commodity Foods, Congregate Meals, Home Delivered Meals, and a variety of social events. Transportation provided for social events. Call 468-7513 for more information and dates and times specific services are provided.

Westwego Senior Center
701 Fourth St
341-2957

V.A. Services

Veterans Affairs Medical Center's Outpatient Clinic
1601 Perdido St
800-935-8387 Call to schedule appt

LAPLACE- Wal-Mart Parking lot, 1616 W. Airline BLVD, LaPlace
SLIDELL 340 Gateway Dr., 985-646-6540.
Patients must call 1-800-935-8387 to schedule an appointment.
Toll free for prescription benefits: 1-800-935-8387
Prescription Refills 1-800-507-4571

Battered Women's Services

Metropolitan Battered Women's Program
837-5400

- 24 hour crises line
- Individual and group counseling
- Shelter for women and children who are victims of domestic violence

Housing

FEMA Travel Trailers

888-294-2822

Call to follow up on the status of a trailer request.

Common Ground

Women's Center

Pauline and Claiborne

717-5536

Emergency shelter for women with 16 cots, kitchen, and shower. Some space for families is also available. The Common Ground Women's center provides a safe space for women. Books and clothing are available. This space is open for returning women and present residents. The center is very basic. Sheets are draped over gutted walls and it has no electrical service. It is near their distribution center in the 9th ward that provides and distributes water, food, clothes, cleaning supplies and other supplies, as well as providing free medical care.

Jefferson Parish Section 8

1718 Betty Street

Marrero, LA 70072

348-3671

8:00 – 4:30 M –F

The **Housing Authority of New Orleans** is closed. Units have been secured with security doors and/or windows. To gain entry into a unit to remove belongings residents should call 504-361-4914 or 504-361-4952. For general questions contact HANO at 713-652-2915.

Section 8 Landlords who have questions about payments should call 713-652-2920.

New Orleans Legal Assistance

Offers free legal aid to low-income tenants who face wrongful eviction from their homes, in particular subsidized tenants and private tenants with leases that still have several months left. To apply, low income tenants who have received an eviction notice in October or November may call 504-340-1381 for Jefferson, Plaquemines and St. Charles Parishes 877-521-6242 ext 243 for Orleans Parish.

Department of Motor Vehicles

Kenner

3501 Chateau Blvd.

Kenner, LA 70065

Algiers

2001 Behrman Ave.

New Orleans, LA 70114

Social Security Offices

115 Terry Pkwy
Terrytown, LA
Open 9a.m.-4p.m.

4436 Veterans Blvd Ste34
(inside Clearview Mall)

1515 Poydras St Ste 1510
New Orleans

Miscellaneous Numbers

Insurance Hotline

1-800-259-5300
225-342-5900

Jefferson Parish Housing Authority

347-4381

Louisiana State Office for Addictive Disorders

1-877-664-2248

Will connect you to recovery services such as 12 step meetings, treatment groups, crises intervention and methadone maintenance.

Social Security

1-800-722-1213

WIC Information 1-800-251-2229

Department of Corrections

Family Members wanting to know where an inmate is located can call 225-342-5935 or 225-342-3998.

People who are under Probation or Parole supervision who were forced to evacuate need to call 1-800-869-2909, 225-342-0921, 225-342-0923, 225-342-0933 for mandatory check in.

Social Service Disaster Support Line

1-888-524-3578

Automated line which connects you to different agencies that offer assistance with Food stamps, Medicaid, Child Support, Foster Care, FEMA, Missing persons, Social security benefits, earned income tax credits, tax assistance sites, unemployment benefits, rehabilitative services and other things.

Helpful Websites

<http://www.lsuagcenter.com/>

<http://www.katrinarecovery.disasterhelp.gov/>

<http://www.jeffersontransit.org/default.htm>

www.dhh.la.gov

Public Transportation Routes
Information on Medicaid, Health
Units and Much More

